



State of Kansas
Office of Judicial Administration

Kansas Judicial Center
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December 17, 2001

To: Child Support Guidelines Advisory Committee

From: Mark Gleeson *MG*

Re: Public Survey Narrative Questions

Enclosed are copies of responses to the child support guidelines survey from members of the public. They are grouped by payor/spouse of payor, payee/spouse of payee, and other/spouse of other. We continue to work on the reports from the public, attorneys and judges. Responses from attorneys and judges are still being entered. I will get their input to you as soon as possible.

As mentioned in my e-mail, let me know if you can open an Access 2000 file. If so, you may want to have the entire data file to do queries on your own. If you would like the file once the reports have been completed, please let me know.

Enjoy the holidays and happy reading.

MG:mp
Enclosure

Child Support Enforcement Comments

Client Child Support Survey Results - December 2001

Question 19: Suggestions for improving child support enforcement efforts.

Respondent Type: Receiving

-
- Give the custodial parent a way to hold non-custodial parent to court orders and what WAS ordered.

 - Go and take their drivers licenses and even as far as putting them in jail for a time or taking their rights away.

 - Forms sent to each parent to re-adjust information on a yearly basis. Thereby adjusting amnt of child support according to family situations, pay, and child needs.

 - non paying parents should lose visitation rights or at least have them lessened

 - keep better track of the people that owe child support. I'm just one of the thousands of people waiting to receive their first child support payment and we shouldn't have to wait. Do these "child support enforcers" want us living off of SRS our entire lives 'cuz that's the only way some of us can make ends meet.

 - maybe federal guidelines/payment center

 - My son's father figured out that by jumping job to job and working as a waiter/bartender that he could keep the larger portion of the money earned. Letters telling him that he is behind does not bother him. It has been his credit rating that this year has forced him to pay his almost \$6000 arrears payments off. Out of state or not, enforcement should be dealt with the same.

 - having it taken from wages from the employer would make sure people received it on time or even at all

 - Make failure to pay a class 1 felony

 - My SRS agent and myself have been struggling with dealing with the California Child Support office for 10+ years now for accurate records of payments from my childrens father who resides there, for a request for modification, to just have them answer our requests for information and to have them help us and they are unresponsive most of the time. It has been a nightmare and a source of constant frustration. There needs to be a better system nationwide to control parents being able to 'escape' the system and their responsibilities so easily by moving to another state.

 - The system is way overloaded. And I don't know how to fix that.

 - Hire more people so they would not have such a heavy case load.

 - IF THEY DON'T PAY;MANDATORY,CONSISTANT JAILTIME

 - Would rather have Clerk of the District Court process payments as before, not have KPC.

 - The self employment issue needs work. More investigation with a reasonable if any cost to the person wanting a fair and reasonable child support. I do not know how to make the payee pay in this situation since it can't be taken out of there check like other people . I also do not understand why the fee comes out of the person rec. the money it should be the payee's responsibility.

 - Hire more people to track parents down that don't pay their part of the court ordered support. I think the court trustee's office and the District Attorney's office need better communication so they can collect all this money owed to children.

 - Child support and Internal Revenue Service should work together. My ex-husband lived out of state and did not pay child support for two years. I was told to find out where he worked so they could garnish his check. Social security office would not help me because of his rights to privacy. What about my child's rights to support? He is ignoring a court order to pay support and yet only his rights are considered. My thought is there should be a National Childsupport system where the government pays the court ordered support and the non-custodial parent owes the government. It seems logical that with guaranteed childsupport more single parents could become more self-sufficient which could reduce welfare roles. After all, should the children suffer in poor homes because the non-custodial parent chooses not to pay. Where are the rights of our children? Does it not make sense that it would be better for the government to be owed money and not our children? Thank you very much for allowing me this opportunity to share my thoughts.

 - there needs to be follow-through

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-
- Quicker action by SRS in collecting overdue support. Action taken when the person quits his job, thus ending garnishment--perhaps revocation of driver's license or short jail term. I am still trying to find out if anything can be done since he skipped the country.
-
- Decrease the administrative time between when an income withholding order is filed and when it takes effect.
-
- Directions on where to go to file
-
- Financial support is secondary to me & my child. You can not make the non-residential parent have contact with the child but the state can enforce payment to support the child's needs for school lunches, books and clothing. This is the best way we as residential parents can support our children.
-
- Get the attorneys to return phone calls.
-
- Needs to look at enforcing orders through liens on vehicles, land, property.
-
- If you are going to threaten the parent who is not paying the child support, follow through.
-
- I really have not had a problem with this so I can not be much help in this area.
-
- replace the court trustees office with another bid firm.
-
- So far my experience has been good.
-
- Make all employers check to see if child support needs to be taken from employee. Somehow check to see if paying spouse is "working for cash" to avoid paying support.
-
- There MUST be some way to collect child support from an uncooperative parent, other than spending thousands of dollars in the effort. Child Support Enforcement for my 3 children has cost me a lot of money. There should be legitimate advocates (besides t
-
- I know this is not a popular belief in this country, but if payments are not made, then visitation should not be allowed. Why tell someone they still have all of their rights when they are denying someone else their rights? As adults we all have to do some things we are not fond of sometimes, this should apply to people who are responsible for providing child support and don't make the payments. If I don't pay the insurance for my car, I lose my right to drive that car. If a parent does not pay child support, what right do they really lose? When the paying parent in my case was 18 months behind, he was called in to court by me and my attorney, and the District Judge gave him a verbal reprimand, and told him to try to do better. Big deal!! The ones that are affected by this are the children. So keep their best interest in mind.
-
- I have been in this situation for 10 years now, and with maybe 1 exception, I have always encountered helpful and sympathetic case workers when problems occur. Considering the "HUGE" number of people receiving support I think that they do well sometimes with a little reminding, and no "yelling". It's not their fault if payment hasn't been received. I learned many years ago to try and not "depend" on the support coming in although it has been helpful. Better than nothing at all.
-
- DO NOT INVOLVE SRS, they only screw up payments. i asked for a modification in my child support, which has never been modified since i was 17, and ended up not receiving child support for 3 months!!
-
- Make sure each case is followed through in each court action. My case was moved to Kansas because my ex wanted custody. When he dropped that he no longer paid current support or the part that was ordered for back child support. I turned it over to chil
-
- DynCorp attorneys need to be sure to maintain contact with their clients and then send them copies of everything. I seldom receive paperwork, Motions or Orders, prior to or after changes have been made. I usually find out when the check from KPC changes.
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- Please just don't give up - children need you to care even when the non-residential parent seems not to.

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-
- WHEN THE STATE COLLECTS TAXES FOR ARREARS, WHY DOES IT TAKE SO LONG FOR THE CUSTODIAL PARENT TO RECEIVE THE PAYMENT. ALSO, I UNDERSTAND THAT SRS WROTE THE CONTRACT FOR KPC AND THE CONTRACT NEEDS TO BE AMENDED. KPC ONLY DOES REFUNDS IF THE CASE CLOSSES. THEY AREN'T CAPABLE OF REFUNDING PARTIAL PAYMENTS IF THE INCOME WITHHOLDING ORDER IS MODIFIED TO A LOWER MONTHLY AMOUNT.
-
- My ex is on probation for back child support to his first child from a previous marriage and the terms of probation have not been upheld nor have there been any consequences for his lack of cooperation. He has received a DUI while on probation but that is not considered a breach of his probation? He has lived in numerous hotels and not notified them of his change in address and that does not violate his probation? This does not seem right to me. It seems that being on probation for back child support is a joke. There are no true consequences to not paying your cs except a withholding order if you have a job.
-
- not take so long to enforce.
-
- Go across state lines and get the non-paying parent without having to change the contempt of court (failure to pay child support) to a criminal charge.
-
- I have seen it happen time and time again that persons who are behind in their child support payments are not penalized for this, only by spending a short amount of time in jail. Yes, I agree that there is no money to be made sitting in jail, but how else can we get them to pay the court ordered child support without jail time? What about placing them in half-way houses until they are current?
-
- More effort in penalizing employer who does not mail in payments in a timely manner.
-
- I think that more enforcement should be used. Why can't garnishment of wages be mandatory, instead of just assuming that the delinquent parent will make the child support payments on time. To me that is just allowing the delinquent parent the opportunity to pay if and when they choose. It is hurting the child by not receiving these funds. It is not fair to the child.
-
- I think that the court trustee should have to account for their office, and there should be a person to contact over them when they are not doing their job...our office can not keep help, and never know what is going on and constantly tell us we are lucky we got something even though it wasn't the correct amount....they always say they have too many cases....I wonder how many of them are just like ours and just need to be enforced.,
-
- They need to keep looking for the parent who pays child support all the time just not every once in awhile.
-
- I don't know what improvements can be made, I would just like to know how I can start getting my child support payments. SRS and a company called Dyncorp are both working with me and have been for some time, but still nothing comes. I have had 1 payment this whole year, and \$5900 owed in back support before that. I need help! My email address is cteta@micoks.net
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- Eliminate it.
-
- In my case, the courts made it impossible for me to go after an upgrade in pay or after monies owed me. I had to write-off any hope of change when we moved.
-
- see above. Stress the income withholding orders. Check occasionally to see that the order is being taken care of by the absent parent's employer
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- I think payees that are behind in payments 3 months or more should be referred to their county attorney
-
- All child support should be reasonable if the ex spouse didn't squeeze their spouse so much for material things and that the split was more equitable something that atty's need to look at very closely assets who really is getting the bulk of it all???
-
- Trustees case loads seem heavy.
-
- Enforce the orders, plain and simple. Don't let them walk out of jail without paying over and over again. Don't always take their word for things. Don't make the other parent do all the work.

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- There should be a pool of accounts that are unpaid and have maybe a separate department that works on tracking those individuals and notifying the recipients
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- SEE ABOVE. If you use the multiple family adjustment, maybe the spousal income should be included. Seems only fair.
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- The top one should be the one that goes right here.
-
- As frustrated as I am... I say, those who get behind 4 months or more... need to sit in jail for a weekend or two and then if they don't get their payments caught up within 4 months then they should be jailed for a longer time.
-
- ENFORCE THE ORDERS
-
- Do your jobs..lazy lazy people who want to do it when they get around to it...not a priority
-
- Need unreimbursed medical expenses to be classified as arrearages of child support. Need to start collecting at least 25% interest or higher on arrearages. Need unreimbursed medical expenses to be classified as arrearages of child support. Need to report arrearages to the big three credit reporting companies. Need stronger enforcement efforts such as felony convictions for failure to pay child support including incarceration with purge orders and make the parent pay the additional cost of being arrested, transported back to this state and housed until the purge order is fulfilled. I would think that thirty day stays in the county jail and having to pay the additional costs of their travel, warrant fees, cost of housing and court costs would help to cover the costs of effectively enforcing these court orders. If they pay what is ordered by the court on the purge order then they are let out early. Need a tougher repayment schedule for arrearages. She owes \$18,000 and pays \$100 a month in arrearages, if you had even 10% interest on this then the monthly payment doesn't even cover the interest. Need more than just judgement interest on medical judgements and arrearages. I would think that 25% interest or higher on arrearages would help motivate payment, as it is, these people have credit cards with higher interest so they are motivated to pay the cards off first.
-
- I would suggest that a ladder for support based on an annual increase be applied. The reality is that EVERY year the cost of raising children increases. I would suggest that something be done to discourage the non-custodial parent from keeping a minimum paying job just in order to pay a small amount of child support. After speaking w/ a representative from SRS, it appears that most paying parents do whatever is in their power to keep from paying any more than is required by law. Large penalties should be imposed when a child support payment is skipped. When recouping the lost amounts at this time, the most allowable per month is \$50.00. For any parent who becomes more than 3 or 4 months delinquent this dollar amount is ridiculously low. A mandatory reporting method of employment and/or changes employment should exist. Lack of payment should be connected to visitation rights. The increase in medical insurance should be taken into consideration when establishing child support as should the average amount of school lunches, daycare, clothing expenses and the full variety of fees required of schools. At this point in time it is very difficult to pay for the needs of children at the current dollar amounts.
-
- I FEEL THAT JUST BECAUSE A PERSON IS NOT RECEIVING PUBLIC ASSISTANCE SHOULD NOT MEAN THAT THEIR CASE IS PUSHED BACK FOR THOSE RECEIVING ASSISTANCE. IT TOOK 20 DAYS SHORT OF YEAR FOR THE CHILD SUPPORT PAPERS WERE PROCESSED AND AN ORDER HANDED DOWN. I TRULY BELIEVE THAT HAD I BEEN RECEIVING PUBLIC ASSISTANCE, THE JUDGEMENT WOULD HAVE COME FASTER SO THAT THE STATE COULD COLLECT WHAT THEY HAVE PAID OUT AND I DON'T THINK THAT'S FAIR. THE PEOPLE WHO WORK AND TRY TO MAKE A LIVING FOR THEIR CHILDREN HAVE TO SUFFER AND WAIT BECAUSE WE CAN'T GET ASSISTANCE OR IT TAKES FOREVER TO GET A CHILD SUPPORT ORDER.
-
- MORE STAFF BE HIRED. THE OFFICE I DEAL WITH HAS TOLD ME THEY HAVE TOO MUCH TO DO TO HANDLE MY CASE AND TAKE HIM TO COURT FOR NON-PAYMENT SO I AM BASICALLY WASTING THEIR TIME SINCE HE WORKS FOR CASH. BY THE WAY, THE PERSON WHO TOLD ME THAT JUST RETIRED IN SEPT 2001. THINK OF HOW I FEEL. DEFINITELY NOT LIKE I AM GETTING HELP.

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- JAIL TIME IS NEEDED FOR NON PAYING PARENTS, ESPECIALLY PARENTS WHO OWE MORE THAN \$5000.00 AND WHO HAVEN'T PAID IN A YEAR. THERE COULD BE A CHILD SUPPORT "JAIL" OR FINANCIAL AGENCY TO INSTILL THE IMPORTANCE OF PAYING. THERE CHILD SUPPORT. THERE COULD BE COUNSELING GIVEN TO DAD'S WHO FATHER MANY CHILDREN OUT OF WEDLOCK AND OWE THOUSANDS OF DOLLARS AND NEVER PAY. CHILD SUPPORT ON ANY COURT ORDERS..

- I think the judges need to step up to the plate and enforce this. SRS Child Support Enforcement is useless as far as I'm concerned. There needs to be something done with crossing state lines.

- Make a clear link on the KPC web page. Perhaps a brief section on how enforcement works in Kansas.

- I do not believe a divorce should be a financial hardship for one parent or the other but it should not financially benefit anyone either. I think child support should be based on the combined incomes of both parents while they were married. All factors I also believe child support should be directly related to visitations. If a survey was done I think you would find in 95% of the cases in non-custodial parents who are denied visitations are the ones not paying support. There is a child support enforcement agency but not visitation enforcement agency. There should be an no cost, or low cost agency the non-custodial parent can go for help with visitations besides hiring an attorney and going to court. Not everyone can afford to do that time, after time, after time. A non-custodial parent who chooses not to exercise his or her visitation should not be able to use this service.

- 1)Have child-support payments reflect percentage or time spent with each parent. For example if total CS is \$1,000/month and 80% and 20% of the actual year is spent with each parent, have the Child-Support payments reflect this time differential. As one spouse should not receive all of the CS available when all the time is not spent with one parent. Child-Support should be broken down to reflect the percentage time spent with each parent based on Week-ends, holidays, vacations, and time in the summer spent with the non-residential parent. 2)Base CS on one 40 hour work week only. 3)Don't include Over-Time when figuring CS. It's only one former spouse who gives up his or her time when working OT and why should the other former spouse benefit from this enormous sacrifice when they made none or did nothing to earn additional money. 4) Adjust Child-Support Guidelines to reflect money earned needed to pay CS. In other words CS should reflect FICA Taxes, Federal, state, and local taxes so that one former spouse isn't paying all the taxes and the other isn't receiving income TAX FREE.

- Automatic payroll deduction should be a must from the beginning of the court order.

- If they can't pay on time lock them up for awhile.

- Allow parents to pay checks directly to each other when they both agree. Why should parents pay someone else to administer the checks when they don't need the help?

- Taking away licenses might be a good start. Not allowing the non-payor to obtain one in all states might help also.

- Quit taking so long. Don't tell me that other people have a lot more money owed to them. It is all relevant to the person receiving such support.

- if the paying parent wants to quit their job because they don't want to pay child support then they should be thrown in jail.

- Hire new lawyers! My lawyer is not proactive in the least, and does not honor my requests. A simple modification of the child support order that required the payor to begin paying medical and dental insurance is STILL not being honored and the ruling was finalized in March of 2001. the lawyer claims to have misplaced the file because he was totally unaware of this case. I now wish to request reimbursement for the health insurance costs I have accrued from March until present, but my impotent lawyer has not requested this. I call about every two weeks to see how things are progressing and I either get his "full" mailbox (where I can't leave a message), or when I can leave a message, it is never returned. What is with the legal department at KS SRS child support enforcement?

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- More staff - more effort made to enforce - more ways of collecting information on absent parent (even if they don't get a tax return, if they filed taxes, that information should be used to locate them). Sheriffs departments need to put more effort into serving court papers/warrants - not put that as a low priority - and communication between the sherriff's department and cse when information is incorrect or not servicable.
-
- Enforcement should be handled by the parties as any other civil matter.
-
- I do not have any problems with the enforcement of my existing order.
-
- none
-
- I don't know about any one else but i would of been saved a lot of problems if someone would of just made a phone call. I always had the information all's they had to do is the follow up. just call and confirm with the employer. no would do anything to help me with anything. Anything I had done on my child support i had to threaten with a lawyer of my own and the trustee's take a part of my money to help with attorney's costs. they never help me unless I threaten.
-
- I would like to see the case worker work a little harder on their cases. I know there are a lot of cases involved for the person, but I have not heard anything from my new case worker since my case has been transferred from Greenwood County to Seward County. I tried to contact her and left a message for her to call me back but she hasn't done so.
-
- Child support current due to own ivestigation, enforcement, collection. Enforcement has been blatantly irresponsible/neglectful
-
- Make it mandatory for anyone who gets divorced, that the support payments go through the KPC. Relying on the paying parent does not work.
-
- MY CONCERN IS IF THE OTHER PARENT DOESNT PAY. WHAT GOOD DOES IT DO TO PLACE THEM IN JAIL? YOU NEVER WILL GET THE FUNDS TO HELP RAISE YOUR CHILD WHILE THE OTHER PARENT IS IN JAIL OR OUT ON THE STREETS SKIPPING THIER PAYMENTS. I THINK THAT THE STATE SHOULD PAY THE CHILD SUPPORT IF THE OTHER PARENT IS NOT CORRESPONDING TO THE CHILDS NEEDS AND THEN THE STATE IN RETURN FILES A SUITE AGAINST THAT PARENT FOR NON PAYMENT OR ABONDEMENT TO THE CHILD. FROM THERE PLACING THEM IN JAIL OR A WORKFORCE THAT THEY WATCH OVER AND GARNISH THE PAYMENTS FROM THEM UNTIL THEY ARE CURRENT, OR CAN SHOW THAT THEY WILL PAY THAT OWED SUPPORT.
-
- pre dicvorce counseling and agreements and holding people in contempt, with fines and jail time, when they do not comply with what they are ordered to do. Something Shawnee county DOES NOT do.
-
- Discontinue efforts if there is no current support from SRS and no arrears.
-
- Stop rewarding the female for leaving.
-
- Prompt "processing" of support payments. It is my belief that these monies are being deposited in an account to accrue interest before payments are issued. If that is the case, why charge "processing fees"? Additionally, is this procedure legal?
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- FIND BETTER WAYS TO TRACK DOWN DEADBEAT PARENTS THAT DON'T PAY-ALOT OF THEM WORK AND EVEN PAY TAXES BUT YET THEY GET AWAY WITHOUT PAYING SUPPORT.
-
- My sister currently has 3 children, for whom she gets no child support for any of them. Two of them are from a man that also has 2 other children by two other women, and now has another on the way. SRS is taking forever getting child support for my sister, so she has to work 80 hours a week, to make ends meet. The process should not take this long.

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- I don't know about any one else but i would of been saved a lot of problems if someone would of just made a phone call. I always had the information all's they had to do is the follow up. just call and confirm with the employer. no would do anything to help me with anything. Anything I had done on my child support i had to threaten with a lawyer of my own and the trustee' s take a part of my money to help with attorney's costs. they never help me unless I threaten.

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Respondent Type: Paying

- See # 7

- Tell the spouse who is trying to collect money from the paying spouse to make better choices of whom he/she has intercourse with.

- Take into consideration what the real facts are. Not because he had a better ATTORNEY.

- ?

- It seems as though the current system tends to create a win/lose feeling among parents, thus creating anger between them affecting their relationships with the child.

- give the ncp more money to live on.

- Oh yes!!! First off I realize that the attorneys at Dynacorp are busy people but the very least they could do is return phone calls. We have been trying to get this woman to call back for months now and still haven't gotten a reply. We made arrangements several months ago to get the back support caught up and nothing has taken place. It is quite irritating. Even our caseworker has called her and she hasn't returned the calls. Seems like there would be a better way to put the tax dollars to work!!!!

- Get the responsibility for the official Title IV-D agency designation out of the hands of the SRS and set up some other agency to handle child support enforcement. Its a little known fact that the SRS is "skimming" over a million dollars off of the federal reimbursement monies each year instead of spending it all on child support enforcement only. Quit letting the SRS treat SRS CSE like the "black sheep" of SRS and simply move it outside of the SRS.

- the time spent with both parents needs to be more equal Quit punishing the other side, you can see it in the kids!

- Make visitation enforcement as important as child support enforcement. Many fathers are paying child support for children that they can't see yet, the state puts more emphasis on money than the relationship. Because the residential parent knows that the other parent is facing contempt if they don't pay, but they are not equally as responsible for visitation, they choose not to let the fathers see the children. Even though the fathers know they are facing contempt, they get discouraged and want to quit paying. If visitation was as strictly enforced as payments, more fathers would readily pay.

- The Court Trustee acts as free representation for the custodial parent (yes, they do). The noncustodial parent should have equal, free representation.

- Be human and realistic instead of making the sons pay for the sins of the fathers. The generation before was not made to pay support and a lot of mothers had to raise their children without financial help from the fathers. We know: my mother-in-law was one of them. We insist on helping support my husband's kids. But let's get real: when you take in excess of a third of the payer's net pay for child support, he hasn't got much of a chance to have a life. And that's not right. Please remember, it's not always the payer that breaks up the family. Maybe that should count for something. If the receiver wants out of the marriage, thereby breaking up the family, there should be a monetary price paid by that person. If the person cannot pay that price, the kids should be living with the offended parent.

- reward those that pay, don't penalize--give tax deduction to those who pay--afterall, the money doesn't even go to them!

- Again, follow the Constitution and the supreme law of the land. It was written in language simple enough for the people to understand, specifically so that it would not have to be interpreted.

- The receiving parent, if asked, should be required to provide proof that the money is actually going towards the child it is intended for. My ex has used the child support as she would alimony and I see very little, if any, going towards my child. Yet there's nothing I can do about it.

- none

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-
- 1. Work with the Court Trustee's office and similar female dominated offices in promoting good customer service to ALL inquirers. They are rude to obligor parents and men. 2. Provide the same services to obligor parents that are provided to obligees. If services can be used freely to benefit the obligor (upward modifications), these same services should be used to benefit obligee (downward modifications). 3. If the Kansas Payment Center is statutorily mandated to be used in payment processing because one of the parents will not agree to direct payments, the fee for this service should be born by the noncooperating parent. It's a farce how this fee is "distributed." Everyone knows that the obligor parent is the person responsible as it increases his/her CS obligation and doesn't affect the obligee in any way. On top of this fee, employers are charging the obligor parent for income withholding fees as well. This is unfair.
-
- I also believe if parent is current on child support, we should not force their employer to be involved, if the parent can pay support to KPC, then let them pay it and don't make withholding orders, when not necessary.
-
- Eliminate most of them. Waste of taxpayer money. There is no proof shown that any money collected by them would not have been collected anyway. Move some of the money in the wasted areas to supporting protection of parenting time, which statistics show is the best predictor of financial child support payment.
-
- Court trustee should represent the interest of the child, not of the parent. In my case, court trustee represented custodial parent. Court Trustee should not be biased.
-
- Make it so the dads or moms can live on there own and buy food for themselves, I dont believe and making it so high that everybody get hurt the kids are number 1, and with high child support all the parents do is fight. If the dad or mom pays child support, and insurane the parent with the child should be responsible for paying after insurane pays. The Dads and Moms pay out the butt.
-
- (There's not a place to respond further in question 22; my answers are based on an actual overnight count, rather than the court-approved 50/50 split. Both of my children are in our (my) home more than 6 months. If my former spouse were to fill out this survey, she would say 6 months each because that's what the support order reads, but that is not the factual situation.)
-
- Work with the Court Trustee's office and similar female dominated offices in promoting good customer service to ALL inquirers. They tend to be rude to obligor parents and men. Provide the same services to obligor parents that are provided to obligees.
-
- Retirement accounts should be excluded in gross income also because now that both parents are seperate and the non-custodial parent is the paying parent he/she can not afford to participate in 401k plans because it offsets their monthly income to much. I think they should suggest that if the paying parent is involved fully in there retirement account that a percentage of whats gained over the years be provided directly to the kids when time comes for college. This way the paying parent can have a retirement account growing with interest and then be responsible or have the means to provide a percentage to the child when they turn 18. The current systsem makes it impossible to invest and not get anything accomplished towards there retirement. I also think that if one or another parent has another job that it not be considered in child support. In most cases one or both of the parents need to work that other job to relieve a financial crunch or come across a hardship situation and can only catch up by working a second job. We as parents don't want to be away from our kids and work more, but in some cases it's inevitable and shouldn't count as a continuing thing unless a parent holds down that job for like 2-3 years.
-
- If the child can live off of a set aamount of money then why should it change? Should they buy more expensive clothes when the others were just fine before? It should take the same amount of money to raise a child period. no matter what their parents income is. It amazes me that so many different state programs have a different idea of what amount children can live off of per month.
-
- Do better or thorough investigations on the data inputting into the worksheets
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- Listen and allow both sides to provide documentation before threatening garnishments.

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- Encourage shared custody! Stop making one of the parents equivalent to a paycheck. If both parents have a say in the upbringing of the child, both parents will be willing to support them and you won't have to worry so much about enforcing the support!
-
- It is of legitimate reason the wavier should be recognized as long as it is on file with the decree! I would have no problem with support if circumstances were different. But if she choose to take the support for three, when she had only two. You can see who would be hurting who. Child support, yes if the one is without custody. It should be anticipated.
-
- 1. Inspect living conditions at random. 2. Make receiving spouse account for where money is spent. 3. Needs to be more time allowed for nonresident parent. 4. Need to listen to the children and their wishes. 5. Better records and filing at the K.P.C. 6. Employ people that don't cop an attitude the minute they answer the phone.
-
- I have my kids every other weekend, half of the holidays, and for extended periods during the summer. I think that This should be considered when calculating child support, much like the shared custody formula. For example, If I have my Kids 7 days every month, then I should get credit, based on the guidelines for the expenses associated with those seven days. i.e. \$2000 divided by 30 is 66.00 daily. I should get 66.00 X 7, or 462.00 of that 2,000 credited to my side of the worksheet, Much like shared custody.
-
- I don't know how this could be fairly dealt with, but it does happen.
-
- Go after the "dead beat " parents, and they know who they are.
-
- Letting the one paying the support pay it themselves and not letting their employer charge them for taking it out of their earnings. This fee should be taken out of the receipts payment because they are the one its benefiting. Not all of us are criminals although we are treated as we are. Insurance provided by the company under terms of employment should not be considered as a gift because if they didn't work there they wouldn't have it. If you over pay your child support by accident it should not be considered a gift unless you specify that it is a gift.
-
- The share of child support that goes to the District Court Trustee should be a set amount, not a percentage of the support amount. It would seem that the effort to monitor the various cases would be the same no matter what the child support amount might be. With it being a percentage, there is a possible resistance to actually lowering the child support amount if that is called for, because it takes money out of the Trustee's coffers.
-
- Hire someone to research this area talk with a few split up couples. Most kids have one parent that don't care in this situation, but what about the ones that do? You make them suffer and barely survive. Living by someone else's rules, and an unorganized system's rules until the funds are there to hire a lawyer who can make changes just by giving him some money. It has done nothing but make my child's life worse enough with parents that ain't together, let alone all the other stuff that goes on law wise. Thank god I didn't grow up with these problems could make a kid crazy and have emotional problems.
-
- None, After regularly paying for 16 years, it appears you have bureaucrats who can't enforce tough cases with unwilling parties but that's just my perception
-
- Make her abide to the agreements, or loose the kids. The State of Kansas is at fault on this case, and the County Attorney of Smth County is also liable.
-
- Ditch the KS payment center. Enforce penalties for denial of visitation.
-
- I feel that once the custodial parent remarries, the non-custodial parent should not have to provide child support or anything else in the court order. When non custodial parent remarries, there should be a deduction in paying out support, since that parent has new expenses.
-
- their are none from what im told.
-
- NO COMMENT.
-
- Monitor whether or not child support payments are actually used for children--instead of just recognizing them as a form of supplemental disposable income. This, of course, will never happen.

Child Support Enforcement Comments

Client Child Support Survey Results - December 2001

Question 19: Suggestions for improving child support enforcement efforts.

Respondent Type: Paying

- I have never been behind, so dont have any experience in the enforcement of child support.

- Pre-divorce counseling, pre-divorce agreements for visitation and support, and less incentive for women to get divorced. As it stands now they can get food stamps, medical, child support and work and even have their child care paid for through SRS and end up coming out ahead of dad in many cases. There is too much incentive for women to get divorced and they end up alienating fathers out of meanness, jealousy of the new wife and insecurities, the children suffer, not mom.

- make the right man pay support and don't let biological parents off of the hook and make someone else pay for them

- That only Kansas set the child support,and that only Kansas say when I am behind. State of WASHINGTON has garnished my state tax return when am current several times, and when I tell them that, they say that I am not. My lawyer last year went over all payments and found over \$1000 not listed on there spread sheet. this is over and above the money the state of Washington said I was behind and I was not. If money is owed to me I have a hard time getting it and the state of Washington coveres for her and changes what she owes each month.(changas child support) Also I was charged back child support when there was no order when my ex-wife got the kids back to her house.

- Little more common sense!

- When I was custodial parent, the courts made no effort to collect her back child support. Even after the courts started using Scott Sholwalter in Goodland, ks, nothing improved. From what I have seen with my case, my wifes case and talking to others, this system of using court appointed attorneys to set child support is no working. Since they get a commission from the child support, they are willing to put in the effort to go after those who have good paying jobs and not those who don't. One could also say there is a bias against men.

- Need the same guidlines applied throughout the state. Seems that different SRS attorneys don't know the State Laws from the Kansas Supreme Court, and want to use SRS guidelines that contradict the state laws. In my communications with other individuals, it seems to vary from county to county and judge to judge also.

- Do their homework thoroughly before summoning a person to court. If I can look up payments on the website before this date, I'm sure the State's attorney has access to the same website.

- That only Kansas set the child support,and that only Kansas say when I am behind. State of WASHINGTON has garnished my state tax return when am current several times, and when I tell them that, they say that I am not. My lawyer last year went over all payments and found over \$1000 not listed on there spread sheet. this is over and above the money the state of Washington said I was behind and I was not. If money is owed to me I have a hard time getting it and the state of Washington coveres for her and changes what she owes each month.(changas child support) Also I was charged back child support when there was no order when my ex-wife got the kids back to her house.

- when it is set up by the court and being paid to the court, SRS should not step in and mess everything up with third party private support enforcement agency. Its makes the one paying not want to pay. Go after the ones that are not paying.

- Quit putting all fathers in the same catagory and let them make a difference in their childs life instead of treating them like deadbeat dads when they're not!

- Child support should be for the children. A portion (20%)of the child support should be saved in a conservative fund that the child will receive when they reach 18 years old.

Child Support Enforcement Comments

Client Child Support Survey Results - December 2001

Question 19: Suggestions for improving child support enforcement efforts.

Respondent Type: Paying

- Consideration should be given to what the child needs - food, clothings, etc. It should now be taken into consideration that the non-residential parent also has to have a home, vehicle, utilities, and food. Most non-residential parents also buy clothing for the time the child is at their home. They also have to buy toys, gifts for birthdays and Christmas. Basically, there are now two households to pay for. In the support guidelines, it takes into consideration the home, utilities, etc. of the residential parent, so the non-residential parent essentially pays for two homes. I believe that with the changes (so many divorced homes), it does not make sense for the non-residential parents to have to pay for both homes, especially since many non-residential parents are already paying for 60-85% of the child's support and medical bills.

- N/A

Child Support Enforcement Comments

Client Child Support Survey Results - December 2001

Question 19: Suggestions for improving child support enforcement efforts.

Respondent Type: Other

- Use some common sense! You can't get blood out of a turnip! Require the custodial parent to tell the paying parent how the money was spent on the children. Enforce the visitation rights as fully as you do the child support payments. For very poor families, please encourage equal time as long as they live in the same community instead of child support payments. They can share the extra expenses but maintaining two households for the kids is impossible when both incomes are low and one is garnished. Time is a more valuable commodity to the kids than money anyway. She was a fulltime mom taking classes three days a week when her husband filed for divorce. She didn't know it was coming (he was prepared) and was told to leave the house on July 22, 2001, and that he had residential custody of the children. The next week when she got a job through a temp agency, she was served with papers that she had to pay child support. It took her a month to find a lawyer. She couldn't have her kids with her because she stayed with friends for two months sleeping on so Everything seems to be stacked against her. She wonders if this is what happens to the dads when the mom wants out and sees \$\$\$\$\$\$. She has heard rumors that the judge they have doesn't like people who don't cooperate. Just what that means she doesn't know, but fears every day she might fall into that category.

- Working just fine, I believe.

- i think garnishing is good for parents who are a little behind, but jail time is good for parents that are tens of thousands of dollars behind.

- 2. Why does the "paying parent" get credit in the Guidelines for having additional children? If the "paying parent" gets credit for having additional family to support, WHY DOESN'T THE CUSTODIAL PARENT??? This is totally biased, and REWARDS the "paying parent" for having additional children. 2. If the custodial parent pays for Long Distance Visitation Costs, it does not adjust the amount of child support paid by the "paying parent". Why? The custodial parents GETS LESS child support if the "paying parent" paying long distance, but the "paying parent" does not pay MORE child support if the custodial parents pays for all the Long Distance Visitation Costs. At least thats the way my computer program works. Give Trustee's access to the same locate information as the welfare offices. Aren't we all working on the same side? for the same goals? To keep families off welfare & get support for these Kansas children? Locate is a key factor in the collection of support, obviously, so WHY would the State WANT to tie our hands? Other State locate for us, why won't Kansas? Why do Kansas welfare attorneys close a case once the State has been reimbured? Why don't they continue to collect for that family? Is getting the State money back all that they are interested in. That is not my understanding of why our offices where established. Why are welfare files hidden from Courts on the KPC? If everything is on the up & up, why wouldn't they want this information on the system like all other cases?

- 1. I believe that Court Trustee Offices should have access to the new hire information presently sent to SRS. Trustees should also be able to seize all the assets presently available to SRS, such as unemployment benefits, federal tax refunds, etc., and have access to parent locator sources. 2. The Legislature should order an on site(s) comprehensive audit of IV-D Agency child support operations, both performance and financial aspects of the program, so as to help determine a realistic funding level (it may be insufficient now) and to help SRS allocate resources effectively. 3. The Legislature should also study other possible funding sources for Trustee Offices and what it would take to expand the Trustee system into every judicial district. 4. OJA should assist all district courts in preparing and providing basic documents and informational brochures translated into at least Spanish and preferably other foreign languages also (such as Vietnamese, Croatian, German).

- It would take pages, and attorneys to make the improvements...they need to become consistent, competent, and follow the law(they perjure themselves regularly). third party (judicial review) on a regular/annual basis

- Figure out what the household income was during the marriage, and hold each parent 50% responsible for the child support amount. Also require parents to split (50%) for medical, dental, and other expenses. If a parent subsequently remarries, the new spo

- we need less paperwork and more laws changed. Don't send them to jail it gets no money to anyone. Make the dead beat parents facility and sentence them to there and they have to go out and get the low paying job and make good on their child support for as long as they are there.

- It would be nice if someone actually "care" about these kids.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

-
- I am very grateful that KPC is the intermediary between my ex-husband and I. I am sure I would never see any child support payments without your intervention. Thank you - I know you have a hard job.
-
- People who are self employed need to be checked out better. Payments need to be on time. Some of us depend on the money no mater how small the amount is. Have people with a little more compasion answer questions as to when we will be getting our check. They would not like it if they were paid latem, and people would not let them know why.
-
- HAVE BETTER TRAINING!
-
- The website is easy to use and very helpful. I would suggest adding the website address to the automated telephone greeting, to make it easier to gain access to.
-
- Getting the payment out in a more timely manner instead of waiting a day or two to send it out in the mail or getting it out of the bank. Direct deposit means getting the money the same day the check was deposited not waiting two business days.
-
- Kansas Payment Center is very difficult to work with. Incorrect information is given, & timely work is not completed. Telephone etiquette is poor. Rudeness is very common.
-
- They have made adjustments and I don't understand what they have done. There are credits and debits listed where I didn't receive payments
-
- The KPC seems to be disorganized. I recieve checks for less than \$1.00. I often recieve two checks in a week.
-
- Have not had any experiance with them at this time. Just opened my case.
-
- wait time exceeded 20 minutes. understaffed
-
- Payments have not always arrived in the same length of time. Sometimes it takes 10-14 days to receive the check. Other times just 5-7 days
-
- 1. I do not like having a customer service representative. I like having a case manager that I can build rapport with and knows and understands my case. This would make me feel much more confident in how my case is being handled. 2. Customer services is always busy 3. Do not like leaving a message to someone I do not know and asking them to call me back, which does not ever happen.
-
- This seems to be just one more agency in need of funding. Where are the funds coming from? I know I give up 4% of the monthly Child Support amount and I feel I have gotten nothing in return for my 'donation'.
-
- Could never get pass web. The scroll down on county would go pass the c. I could never get anyone on telephone. Plus my child support has stop almost 8 mos. ago and I have never heard from them. I gave trying to get hold of them.
-
- I think payees that are behind in payments by 3 months or more should be referred to their county attorney
-
- I normally recieve 284.21 at the first of the month and also at the end of the month. But the past two checks I recieved were for 262.43 I had not beed informed of any changes to my payments and was just wondering if any changes had been made and why I have recieved a differant amount.
-
- i have had a hard time getting in touch with them. on the internet, my records do not come up.... over the phone, I have to wait, and wait and have given up...
-
- When payments received by county, I received my share within 2 days. Payments received by KPE usually take a week for me to receive.
-
- KPC should not benefit from interest that is received because they have funds that have not been disbursed yet. They make it very difficult to find payments that have been lost or misapplied. They should not give advice to call the Court Trustee if they are not sure the Trustee actually enforces the case.
-
- Have not recieved any payments. She was ordered to pay 6 months ago and still have not seen anything.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

-
- THERE NEEDS TO BE A DIRECT NUMBER FOR OVERSEAS CALLERS TO CALL. THEY CAN'T GET THRU ON THE TOLL FREE NUMBER FROM WHAT I UNDERSTAND.
-
- My Exhusband gets paid on a Thursday and intially in 1997 once the support started I would receive the check on the Saturday or Monday following pay day. Now most recently it is atleast the following Wed-Saturday before the check is received and the checks will be dated 1-2 days follwing payday but some how take 4-6 days to arrive in my mailbox.
-
- I was not sure how to answer quesiions in #15 because I have no way of knowing if there are payments there that have not been entered. That has happened in the past.
-
- At first payments were regular, 1 check every week, then it started coming 2 days later every week, then 4 days later every week, now its a week and a half later.
-
- They are SLOW, very difficult to get a "human" to talk to. It takes over 5 days to get a payment once it is processed - sometimes I go for 2 weeks at a time without getting a check.
-
- I was not notified when child support payments (direct deposited) ceased in April. It wasn't until my next month's bank statement that I discovered the payments were not made. It created a financial hardship as I had to back out the payments I had expected and had posted to my checking account. I realize I am responsible for knowing my account balance, but there should be some kind of reporting mechanism to let people know when the payments are not received and therefore will not be posted!
-
- I can not can get through their phone system to speak with a live person.
-
- I feel that there should be a 24 hour information line to call for payment records.
-
- When a payment is made it takes way to long get get the money. My ex is \$1000.00 behind and they let him know over a month ago and nothing has been done yet. Why did they let it get so far behind? He would have been glad to pay it sooner if he was notified.
-
- I'M NOT GOING TO SAY THAT MY CHILD SUPPORT WAS MODIFED BUT. FOR 2 MONTHS I DID NOT RECEIVE ANY CHILD SUPPORT DUE TO THE FATHER NOT WORKING, THEIR WAS NO BACK PAY NOR DID THEY ADJUST THE NEXT PAYMENT. EVEN THOUGH HE HAS 2 OTHER CHILD SPT TO COME OUT MY CHILD IS LEFT LAST EVEN THOUGH SHE WAS THE SECOND CHILD TO RECEIVE CHILD SUPPOURT. BUT SINCE THE 1ST AND THE 3RD CHILD LIVES TOGETHER THEY PUT THERE SUPPORT TOGETHER WHICH MAKES UP MOST OF HIS % AMOUNT OF HIS CK SO THEN. THE 2ND CHILD GET WHAT IS LEFT OVER AS FAR AS PAYMENT IS CONCERN CHILD GETS LITTLE OR NOTHING WHEN HE DOES WORK. I'M ALSO UPSET DUE TO THE FACT THAT THE STATE CHARGE ME \$8.00 TO PROCESS A CK FOR ME AND TAKE AWAY FROM MY CHILD.
-
- Need to update website. When I enter information to receive a payment history the website says no information is available.
-
- I have been trying to find the enforcement brach of the Kansas state system for a few months and no one can seem to give me a contact. Is there a brach of state government that works with Interstate cases, ie Kansas payee, Texas recipient?
-
- ks pmt center should be in sedgwick co. not topeka ks its difficult to figure things out long distance , its like fighting custody with atty long distance!
-
- I am fortunate to be receiving child support on a regular basis now. I have not had any problems with the KPC. I do have friends that have major problems with them. I will try to get them to take the survey to see what can be done to help correct and improve their situations.
-
- I am currently unable to recieve any assistance regarding an income with-holding order that needs to be modified
-
- When Monies are misapplied the amount of time it takes to correct the error is excessive. Error should be corrected withing 48hrs that they are discovered. Most parents rely on this money for the care of their children.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

-
- I have only received 4 payments since the KS Pay Center started so I don't know if there have been any errors in my case. Everyone else I know is having problems with the paycenter.
-
- The Kansas Payment is an unnecessary and probably unconstitutional infringement upon my right to parent my son.
-
- They need to work with the lawyers etc. that try to get the payers to pay so that single mothers don't have to borrow off of friends just to make ends meet
-
- AT THIS POINT I THINK FOR ME IT HAS WORKED. I HAVE ONLY RECEIVED A COUPLE OF TAX WITHHOLDING FROM IRS.
-
- Payments that used to take one day from the posted date on the IVR system now take up to a week and a half to receive.
-
- No help what so ever
-
- i had many problems with the kpc at first they had my money sitting there because they were saying the electronic transfers were not coming through correctly. I had to get a lawyer and threatened to sue the bank of the employer and the KPC. I found my money by my own doing getting all the documentation from the employer and the bank. Guess who had all my money all along? The KPC! probably 600.00 to 700.00 dollars and they kept lying to me about it I talked to many different people and they all told me a different story. So now the employer sends it in by check well now they are losing the documentation that comes along with it and they continually give me a hard time and I am right! I have to call every week to check my support because I am worried.
-
- i had many problems with the kpc at first they had my money sitting there because they were saying the electronic transfers were not coming through correctly. I had to get a lawyer and threatened to sue the bank of the employer and the KPC. I found my money by my own doing getting all the documentation from the employer and the bank. Guess who had all my money all along? The KPC! probably 600.00 to 700.00 dollars and they kept lying to me about it I talked to many different people and they all told me a different story. So now the employer sends it in by check well now they are losing the documentation that comes along with it and they continually give me a hard time and I am right! I have to call every week to check my support because I am worried.
-
- not available until recently.
-
- Have not had problems with the KPC. Problems solely related to employer income withholding and LV child support enforcement not enforcing when told by employer 3 times they forgot.
-
- The only problem that I have had with KPC is that when there were questions concerning the age of my daughter, who is to turn 18 soon, that they have the child support payment posted on the website and I have yet to receive the payment. That was a month ago.
-
- When will the KPC begin to enforce payments? Last year I received payments until July and then the next payment was in November then Feb. 2001 for 2 payments. I have not received another payment since and I have tried to reach the KPC on numerous occasions. I have just given up and deal with my financial struggle; however, I need help b/c I am in a bind. I have to pay daycare even though my daughter is in public school b/c I have to work and I do not have anyone to pick her up. How long before I am able to receive payments again?
-
- Need some sort of enforcement or penalty for late payments from non-custodial parent.
-
- Easier or at least information on how to correct address or name
-
- I elected out of the Kansas Payment Center after 2 months of no consistent help or answer. This was at the beginning of their alliance with the State.
-
- child support should be transferred to the state the child resides so that the burden is not on the residential parent to handle court matters.
-
- It is the most ridiculous method of collecting child support I have ever seen. The Court Trustee did better.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

-
- I would like to know why everytime the payment center starts to get things together with my account they for some reason oor another fall behind by 1 payment sometime 2 (currently 1 payment behind. I tracks my checks very very closley. Nobody as of yet seems to be able to give me a straight answer. I think it is a poor system and shoud have never left the clerks office
-
- Money is not being withheld from my ex-husband's check. He sends in the whole amount, a check is sent to me and 5% is withheld. Why is 5% withheld when all the payment center does is deposit the money and write a check? Why isn't the money being withheld? I hate that my ex-husband still has so much control over my finances. If he sends the check in early, I get it a week or so early. If he sends the check in late, I get the check late...
-
- I would like to know why sometimes they skip a week in sending my child support check? They usually send it within the following two weeks so I'm not complaining yet.
-
- I was not able to access the payment center web site because the system would not accept my case number. WY 88D 1101. Not sure what's wrong.
-
- I feel that interest should be added to the amount of back childsupport if the parent is not paying. I also feel that if the absent parent is wanting to have a relationship with the child and is paying child support, the courts should help enforce visitation rights - without extra attorney (court) time/expenses. If they do not want visitation is one thing - but for a parent who is paying support and can not afford to hire an attorney to enforce or go to court for visitation is not fair to the absent parent or the child involved.
-
- When monthly income from employment lowers, then shouldn't required child support lower as well??
-
- It's not the payment center, it's SRS, Dyncorp, and the Miami County Court System that is at fault.
-
- My most recent payment was received at the Kansas Payment Center on October 1, 2001.
-
- IT WOULD BE NICE IF YOU TALK TO TWO DIFFERENT PEOPLE AND GET THE SAME ANSWER, BUT YOU DON'T. ALSO, WHY ARE KPC EMPLOYEES TELLING PEOPLE THAT THEIR CHECKS GET MAILED FROM MISSOURI WHEN THAT JUST CONFUSES THEM-THEY DON'T NEED TO KNOW THAT INFORMATION BECAUSE THEN THEY WONDER WHEN DID THE STATE OF MISSOURIT GET INVOLVED IN THEIR CASE.
-
- Since my spouse is the Payor, I don't know much about this
-
- why is the KPC even doing it, it wasn't broken in the first place.
-
- I think that the guidelines are for the most part fair in a perfect world. When the parent paying is paid to support 3 children. Over the past 10 months, it is fairly obvious that my standard of living and that of my children has gone down substantially. support does not live up to other agreements within the settlement, then the support payments do not seem adequate.
-
- I am very thankful that I can now get some information through the KPC. I only wish I knew what to do in order to get back child support paid, and to have the amount increased (considering my daughter's father is now making a good income and the support payment was set when he was unemployed).
-
- Need to collect interest on arrearages.
-
- Sometimes it takes two days... other time two weeks to receive a check after it has been posted.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

- 1)The wording to figure the current income needs to be more concise. For example, the ex-spouse has a different schedule each week so she may or may not work 40 hours per week. Her attorney always fights to use her W2 income, which isn't a true representation of her current income since she receives raises every year. If a parent is hourly employed & not salaried, I think the most fair way to calculate income would be to figure out the average hours the parent works per week and then multiple it by the current hourly wage. Taking her W2 income is not a true representation of her current income when her current hourly wage is \$2-3 higher per hour than it was in the previous year as shown in her W2 statement. For example, the W2 shows the ex-wife's income to be \$2416 per month, but this was based upon an hourly wage of \$16.42. In 2001, she received a raise and her hourly income was \$18.17. Based upon her average hourly week of 35 hours, her monthly income should be \$2755 instead of \$2416. Since all the guidelines say "In determining Domestic Gross Income, it may be necessary for the Court to consider historical information and the seasonal nature of employment. For example, if overtime is regularly earned by one of the parties, then an historical average of one year should be considered." Because of this, her attorney always argues to use her historical wages even though it is not a true representation of her current income. Since the other spouse is salaried, they always use his current salary and not his W2 income. If they were to use the W2 income, it would be lower than the current salary. 2)The method for using imputed income needs to be clearer as well. The ex-spouse has the option of taking unpaid time off work when the company's business is slow. This is voluntary and if she chooses to only work 20 hours per week, when she is capable of working 40 hours per week, then her income should be imputed to the higher salary since she is voluntarily under-employed. Several attorneys have told me that Sedgwick county judges almost never impute income even though the guidelines allow this. The guidelines state: "when a parent is deliberately unemployed, although capable of working full time, employment potential and probable earnings may be based on the parent's recent work history, occupational skills, and the prevailing job opportunities in the community." The guidelines need to be more clear since the Sedgwick county judges will almost never impute income if the parent makes more than a 40 hour minimum wage job. If the wording was clearer and examples given, then the attorneys could effectively argue the point to the judge to have income imputed. Unless the reduction in hours in involuntary the income should always be imputed. 3)It would help to have the multiple family adjustment worded more clearly. The ex-wife had another child from a previous marriage. She divorced and the father has primary residential custody but she does not pay child support. The guidelines address 4)The guidelines need to specifically state that any long distance visitation costs or transportation needs to be equally shared by both parties. My husband moved from KS to GA in 1998 because he accepted a better position within his company. His ex-w

- For missing payments you have to know the check # and date of the check. What if you don't know if any money has been paid? The Kansas Payment Center has over \$90,000 dollars they are collecting interest off of every month that they don't have any clue who the money belongs to. Must be nice!

- Your workers seem to get my payments out to me as soon as they receive them, but, the problem is trying to get the ex-husband to pay on the correct date, which he never has for three years. I'm to receive payment on the 20th of each month, and usually receive around the 27th, 28th, 29th. And he blames you guys for the delay. He told me to call you guys because you are holding my check for at least a week before you send it back out to me. Now is this true?

- Issuance of checks is highly erratic. Arrival times are the same. I never know how long it will take for a check to arrive.

- I don't think that KPC has had any positive effects what so ever in helping with child support payments.

- I have had no experience with the Kansas Payment Center since the support checks stopped coming before the change to the center was made.

- Center holds payments for several days before disbursing.

- Not enough hours for working people to call and inquire.

- I need to have information that make it possible for me to transfer my documents to Kansas Child Support Enforcement.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Receiving

- I was served better by my local court and recieved my support check 100 times faster before. I hate the new system. Just another way to cheat the poor children your suppose to be protecting.
- Please encourage Srs to do regular or periodic modifications.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Paying

-
- People are nice, its the system set up that is slow. My children suffer because of slower payment. If they are going to control this, make them able to legally go after the dead beat parent instead of the parents wasting attorney fees to do so.
-
- Many parents are not supporting thier children at 50%, which is what I believe is fair. If one parent makes a lot more money, why do they have to pay 80% of child responsibility, especially if the other parent is married and they do not even work full time. This takes advantage of the parent that is working hard and they are then punished for thier work and the other parent is rewarded for sitting at home or working a part time job. Even with the imputed income, it is no where near fair to the other parent that is working.
-
- When someone is of need of cash there are there with there quick services that are located through out the business.
-
- They sent me checks by mistake, now they want there money back, and thats to bad, because they are supporting a woman that cannot comment to her obligation for childrens visitations
-
- I think they were handed a mess and it going to take them a long time but they are only do with what they were sent, witch was a mess unfair jugment nere reveid fairly poorly handle.
-
- Telephone, email, and written correspondence to KS Payment Center to correct records have gone unanswered and uncorrected. Staff on the phone indicate supervisors have to answer questions and the supervisors do not address the issues to correct payment history.
-
- I am searching for an online website where I can see and print my account. If it exists, it should be advertised. I have not found the site.
-
- This private company, whose stock is openly traded on the U.S. market, should not be allowed to earn anything from funds that stay in the system.
-
- My company is deducting \$775.00 from my check each month but you are showing that \$6.00 a month is not being added to the back amount why is this?
-
- you don't have any facts about wavier. My ex wife and I have four children. I have custody of the 2 boy's. She has custody of the 2 girl's. During the divorce she had 3 in her custody,I had the youngest son. After she got the divorce, the oldest son lived with me by then. After looking at the situation. We both agreed that in order to be fair. She had to release child support demands. At this point, it was either a lawyer or do it ourselves. Sense she had support right due to decree terms. We went to the court house. She wrote out a voluntary wavier of support. Releiving the court from collecting the support.
-
- because of the extra charge the cp recieves less monies. this should be set up regarding if there are nonpaying ncp.
-
- The Kansas Payment Center failed to post my payments for (2@1/2) TWO AND 1/2 MONTHS then had the odacity to send me notice that if I didn't pay the amount in whole that they would send me to a collection agency. I proved to them that they had made a mistake, and they sent it to the collection agency any way!!!! They also do not post the correct amount of payment either, they have amounts that don't even concure with payments that have been the same for years. This place needs to be audited or shutdown!!!!
-
- Initially, it was a mess. We sent payments as usual before KPC took over. It was well over 30 days before it was received. This went on for several months.
-
- No comment. I am the non custodial parent
-
- The Kansas Payment Center is a truly bad joke. For example, they messed up every case within the state of Kansas where Parent A was paying child support to Parent B, but where the Parent B was paying alimony to Parent A. Every single one because they didn't have their system set up right. In my particular case, they failed to forward \$264 for 30 days and an additional \$792 for 15 days after payment. They never provided any explanation nor did they offer an apology.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Paying

- Basing support off yearly earnings of both parents for the last two years. Making both parents prove earnings on paper in court.

- NONE

- I love being able to view my payment history.

- I think that there should be some accountability that the child support money is spent on the children. I personally pay a fairly large amount of child support, but still have to buy my kids a lot of their clothing. I often have to make sure that they have lunch money for school. It would help if there were clearer guidelines as to what is covered by child support. I have funded half of all of my kids activities (sports, dance classes, camps, etc.) because my ex-wife has determined that those items are not covered by child support. When I called the trustee's office for guidelines, they indicated that there was not specific guidelines available. Could there be a separate account for child support money to help document how it is spent? You could even write checks to yourself for things like house payments, food, utilities and the like.

- Check with SRS or whomever makes the calls, how much should be deducted. Then stick to it until a change of jobs occurs. Difficult to get by on what I earn not knowing what will be left. Garnishments vary often.

- none

- Initially the checks have been sent to my ex-wife by KS Payment Center were not sent in a timely manner. As a result I paid her directly on several occasions. This has resulted in double payment. I have reported (w/a receipt from my ex) the payment but have never received credit. I have never used the "extra" payment as an excuse and I am "current" in KS but I still am owed 6 months of credit.

- Can each office have case manager with 6 months experience whom people can talk to, instead of hiring what appears to be welfare to work, don't give a damm, gone in two weeks people. Low bid is not always the best way to run a business as the KPC proves. Put some performance bonus and penalty in their contracts. Make them designate people who will be accountable for bureaucracy.

- From the point of view of the support paying parent, it would be useful to have a meeting at the beginning so that I would better understand the process. Administration by the county of residence would be better than a central processing center like the KPC. I had very limited contact with KPC, but excellent assistance from the Johnson County District Court trustee. I moved home from the State of Nevada, the Nevada Court system was corrupt, attaching an income tax return when my support was being administered by Kansas and my account was current They refused to refund it until the end of child support. I wanted to pay the support but have noting but disrespect for Nevada cour tand their tactics. Support paying parents are not criminals, in fact, my child support obligation was completed August 28, 2001. While I was paying child support my visitation rights were denied by my ex-wife. I payed a rather high level of child support between \$753.00 and \$460.00 per I had no resources left to take her to court. I am just now getting to know my two youngest children. You know if I remember correctly it was my ex-wife's affair with our minister that ended our marriage.

- See above - using models the more clearly define the different types of costs with raising children. Would also say that it seems inequitable to include health care costs the way we do when each parent is paying family already for the subsequent family (

- KPC has been adequate so far, considering the fact that it is such a new organization

- I believe the residential parent receiving child support should be held accountable for the money that they receive. As it is now, the child support received by some residential parents is not spent on the child. In many cases, this is obvious.

- Only figure the support based on the BASE income of the primary job (40 hrs/week). Income from overtime or second jobs is incurred at the expense of the person. They have to give up the extra time to make the extra money and they should not be punished for that. Also, this extra income is generally not guaranteed so it could be lost and then the parent is still paying based on an income he is no longer maintaining.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Paying

-
- I THINK OTHER PAYMENT OPTIONS SHOULD BE AVAILABLE, IE., DEBIT OR CREDIT CARD ON PHONE.
-
- I have sent letters to KPC informing them that I have over paid my child support payments. I have recieved some of my money back but they coninue to take out too much.
-
- keep up the good work..!
-
- My account information is so messed up it is not even funny. I am not sure is SRS or the Kansas Payment Center has messed it up.
-
- An unnecessary waste of taxpayer money. No proof has been shown that it has resulted in any additional collection of money that wouldn't have been paid through the previous methods. It has also resulted in increased tax expenditures as there were no reductions in County Court staff to offset the transfer of the responsibility to the capitol.
-
- I think garnishment should only be used in cases where the payor falls in arrears. When I show my paystub to lenders, I am penalized for my child support obligation. Yet I have never been in arrears.
-
- Payment Center was not in existence.
-
- The receiving parent, if asked, should be required to provide proof that the money is actually going towards the child it is intended for. My ex has used the child support as she would alimony and I see very little, if any, going towards my child. Yet there's nothing I can do about it.
-
- The Kansas Payment Center needs a system for tracking back child support payments including a method for shutting off back child support payments when they become current oe not in arrears.
-
- There is no reason to have them SRS was doing a fine job of passing out money, privatizing something that SRS is capable of doing is ignorant and unproductive as well as expensive.
-
- My payments are made on time however for some unknown reason, these payments are being made to my ex-wife two to four weeks after my payment to the Kansas Payment Center! Why? It appears they make a lot of late payments like this. Maybe it's to earn interest on the millions they handle throughout the year for the state of Kansas!!!! It is ridiculous for my child to have to wait a month or so for the money that is supposed to help support them. Kansas Payment Center is a joke and a money making scheme and is the worst thing to happen for all these children needing these support payments on time!
-
- Even though I am done with all this the whole divorce thing is out of control in my books. The system still rewards the female as the poor little victim while the man gets raked over the coals. Even if it was the female having the affairs etc.
-
- They have consitently screwed it up.
-
- i feel that you care only about paying the parent and nothing about the person paying. my step daughter graduated in may of 2001, and we are still paying child support after making 20 to 30 calls we still have no idea. in Feb. of 2001 we had over paid 450.00. but never got it back. and it never stopped in my husband place of business.

Child Support Guidelines Comments

Client Child Support Survey Results - December 2001

Question 18: Suggestions to improve the Child Support Guidelines.

Respondent Type: Other

-
- In an effort to "federalize" child support collection, the establishment of the Kansas Payment Center has caused more harm than good. We need to return control of such matters to the states.
-
- ARE YOU ABLE TO DO A NAME CHANGE ONLINE.
-
- Sometimes you are on hold for over an hour trying to get to talk to someone
-
- KPC appears to be trying to correct many of the initial defects and I have seen noticeable improvement in several areas (length and ease of web access; additional information made available to Trustee Offices; improved efficiency in processing payments, to name a few). Unfortunately, a year later, I am still aware of errors occurring at a level I believe is significant.
-
- We are receiving payments for someone we should not be. Case CL76D36627W We are receiving \$ 25 each week and the amount should only be \$12.50. The mother should be receiving the other \$ 12.50 for another child. We receive payment for the child that lives at KNI. I have been told the payment cannot be split, however until Kansas Payment Center took over, the payment was split and we only received \$ 12.50 per week.
-
- checks are never received on time
-
- The KPC was a terrible idea, not well planned or well executed. The Courts handled payments MUCH faster & better with hardly an error in the 16 years I have worked in Child Support Enforcement. Not only do I work in Child Support, but I have received child support (children now emancipated) & my current husband has paid child support (children now emancipated), so I am familiar with BOTH SIDES of the situation. In our personal cases, that were paid thru the Courts, there was NEVER an error in either of our cases. Work-wise, there are errors daily & HUGE reports issued weekly as to the millions of dollars that are in limbo or lost or unidentified, etc. I don't see this many error from other states, so is it the people running the KPC or is the state people involved that are screwing this up? The KPC takes the personal aspect out of these domestic cases, and domestic cases are solely about personal issues, so thinking you can have a machine do the job, was just illogical. The personal aspect is what made the Court system work so much smoother. They knew when custody changed, they knew when a child was emancipated, they knew when there were other changes & worked with the people. The KPC does not know or care about these people, they do not have to deal with them face-to-face. Its too bad, b/c most of them are great folks. Work-wise, I wish the KPC had never happened, its been a TOTAL NIGHTMARE for our office, we have lost thousands in fees that will NEVER be recovered, which has caused our office much hardship. Consequently, we can't hire additional help, can't make the iAlso, it would be most helpful if on the KPC Payment Record, it noted WHERE the check came from (employer, Defendant, Defendant's mother, if its a money order, etc) The Court system showed this & it helped in LOCATE, which is a key factor in the collection of child support.
-
- Kansas Payment Center seems to be doing a good job
-
- Poor

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

-
- I am very grateful that KPC is the intermediary between my ex-husband and I. I am sure I would never see any child support payments without your intervention. Thank you - I know you have a hard job.
-
- People who are self employed need to be checked out better. Payments need to be on time. Some of us depend on the money no matter how small the amount is. Have people with a little more compassion answer questions as to when we will be getting our check. They would not like it if they were paid later, and people would not let them know why.
-
- HAVE BETTER TRAINING!
-
- The website is easy to use and very helpful. I would suggest adding the website address to the automated telephone greeting, to make it easier to gain access to.
-
- Getting the payment out in a more timely manner instead of waiting a day or two to send it out in the mail or getting it out of the bank. Direct deposit means getting the money the same day the check was deposited not waiting two business days.
-
- Kansas Payment Center is very difficult to work with. Incorrect information is given, & timely work is not completed. Telephone etiquette is poor. Rudeness is very common.
-
- They have made adjustments and I don't understand what they have done. There are credits and debits listed where I didn't receive payments
-
- The KPC seems to be disorganized. I receive checks for less than \$1.00. I often receive two checks in a week.
-
- Have not had any experience with them at this time. Just opened my case.
-
- wait time exceeded 20 minutes. understaffed
-
- Payments have not always arrived in the same length of time. Sometimes it takes 10-14 days to receive the check. Other times just 5-7 days
-
- 1. I do not like having a customer service representative. I like having a case manager that I can build rapport with and knows and understands my case. This would make me feel much more confident in how my case is being handled. 2. Customer services is always busy 3. Do not like leaving a message to someone I do not know and asking them to call me back, which does not ever happen.
-
- This seems to be just one more agency in need of funding. Where are the funds coming from? I know I give up 4% of the monthly Child Support amount and I feel I have gotten nothing in return for my 'donation'.
-
- Could never get pass web. The scroll down on county would go pass the c. I could never get anyone on telephone. Plus my child support has stop almost 8 mos. ago and I have never heard from them. I gave trying to get hold of them.
-
- I think payees that are behind in payments by 3 months or more should be referred to their county attorney
-
- I normally receive 284.21 at the first of the month and also at the end of the month. But the past two checks I received were for 262.43 I had not been informed of any changes to my payments and was just wondering if any changes had been made and why I have received a different amount.
-
- I have had a hard time getting in touch with them. on the internet, my records do not come up.... over the phone, I have to wait, and wait and have given up...
-
- When payments received by county, I received my share within 2 days. Payments received by KPC usually take a week for me to receive.
-
- KPC should not benefit from interest that is received because they have funds that have not been disbursed yet. They make it very difficult to find payments that have been lost or misapplied. They should not give advice to call the Court Trustee if they are not sure the Trustee actually enforces the case.
-
- Have not received any payments. She was ordered to pay 6 months ago and still have not seen anything.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

-
- THERE NEEDS TO BE A DIRECT NUMBER FOR OVERSEAS CALLERS TO CALL. THEY CAN'T GET THRU ON THE TOLL FREE NUMBER FROM WHAT I UNDERSTAND.
-
- My Exhusband gets paid on a Thursday and intially in 1997 once the support started I would receive the check on the Saturday or Monday following pay day. Now most recently it is atleast the following Wed-Saturday before the check is received and the checks will be dated 1-2 days follwing payday but some how take 4-6 days to arrive in my mailbox.
-
- I was not sure how to answer questions in #15 because I have no way of knowing if there are payments there that have not been entered. That has happened in the past.
-
- At first payments were regular, 1 check every week, then it started coming 2 days later every week, then 4 days later every week, now its a week and a half later.
-
- They are SLOW, very difficult to get a "human" to talk to. It takes over 5 days to get a payment once it is processed - sometimes I go for 2 weeks at a time without getting a check.
-
- I was not notified when child support payments (direct deposited) ceased in April. It wasn't until my next month's bank statement that I discovered the payments were not made. It created a financial hardship as I had to back out the payments I had expected and had posted to my checking account. I realize I am responsible for knowing my account balance, but there should be some kind of reporting mechanism to let people know when the payments are not received and therefore will not be posted!
-
- I can not can get through their phone system to speak with a live person.
-
- I feel that there should be a 24 hour information line to call for payment records.
-
- When a payment is made it takes way to long get get the money. My ex is \$1000.00 behind and they let him know over a month ago and nothing has been done yet. Why did they let it get so far behind? He would have been glad to pay it sooner if he was notified.
-
- I'M NOT GOING TO SAY THAT MY CHILD SUPPORT WAS MODIFIED BUT. FOR 2 MONTHS I DID NOT RECEIVE ANY CHILD SUPPORT DUE TO THE FATHER NOT WORKING, THEIR WAS NO BACK PAY NOR DID THEY ADJUST THE NEXT PAYMENT. EVEN THOUGH HE HAS 2 OTHER CHILD SPT TO COME OUT MY CHILD IS LEFT LAST EVEN THOUGH SHE WAS THE SECOND CHILD TO RECEIVE CHILD SUPPOURT. BUT SINCE THE 1ST AND THE 3RD CHILD LIVES TOGETHER THEY PUT THERE SUPPORT TOGETHER WHICH MAKES UP MOST OF HIS % AMOUNT OF HIS CK SO THEN. THE 2ND CHILD GET WHAT IS LEFT OVER AS FAR AS PAYMENT IS CONCERN CHILD GETS LITTLE OR NOTHING WHEN HE DOES WORK. I'M ALSO UPSET DUE TO THE FACT THAT THE STATE CHARGE ME \$8.00 TO PROCESS A CK FOR ME AND TAKE AWAY FROM MY CHILD.
-
- Need to update website. When I enter information to receive a payment history the website says no information is available.
-
- I have been trying to find the enforcement brach of the Kansas state system for a few months and no one can seem to give me a contact. Is there a brach of state government that works with Interstate cases, ie Kansas payee, Texas recipient?
-
- ks pmt center should be in sedgwick co. not topeka ks its difficult to figure things out long distance , its like fighting custody with atty long distance!
-
- I am fortunate to be receiving child support on a regular basis now. I have not had any problems with the KPC. I do have friends that have major problems with them. I will try to get them to take the survey to see what can be done to help correct and improve their situations.
-
- I am currently unable to recieve any assistance regarding an income with-holding order that needs to be modified
-
- When Monies are misapplied the amount of time it takes to correct the error is excessive. Error should be corrected withing 48hrs that they are discovered. Most parents rely on this money for the care of their children.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

-
- I have only received 4 payments since the KS Pay Center started so I don't know if there have been any errors in my case. Everyone else I know is having problems with the paycenter.
-
- The Kansas Payment is an unnecessary and probably unconstitutional infringement upon my right to parent my son.
-
- They need to work with the lawyers etc. that try to get the payers to pay so that single mothers don't have to borrow off of friends just to make ends meet
-
- AT THIS POINT I THINK FOR ME IT HAS WORKED. I HAVE ONLY RECEIVED A COUPLE OF TAX WITHHOLDING FROM IRS.
-
- Payments that used to take one day from the posted date on the IVR system now take up to a week and a half to receive.
-
- No help what so ever
-
- i had many problems with the kpc at first they had my money sitting there because they were saying the electronic transfers were not coming through correctly. I had to get a lawyer and threatened to sue the bank of the employer and the KPC. I found my money by my own doing getting all the documentation from the employer and the bank. Guess who had all my money all along? The KPC! probably 600.00 to 700.00 dollars and they kept lying to me about it I talked to many different people and they all told me a different story. So now the employer sends it in by check well now they are losing the documentation that comes along with it and they continually give me a hard time and I am right! I have to call every week to check my support because I am worried.
-
- i had many problems with the kpc at first they had my money sitting there because they were saying the electronic transfers were not coming through correctly. I had to get a lawyer and threatened to sue the bank of the employer and the KPC. I found my money by my own doing getting all the documentation from the employer and the bank. Guess who had all my money all along? The KPC! probably 600.00 to 700.00 dollars and they kept lying to me about it I talked to many different people and they all told me a different story. So now the employer sends it in by check well now they are losing the documentation that comes along with it and they continually give me a hard time and I am right! I have to call every week to check my support because I am worried.
-
- not available until recently.
-
- Have not had problems with the KPC. Problems solely related to employer income withholding and LV child support enforcement not enforcing when told by employer 3 times they forgot.
-
- The only problem that I have had with KPC is that when there were questions concerning the age of my daughter, who is to turn 18 soon, that they have the child support payment posted on the website and I have yet to receive the payment. That was a month ago.
-
- When will the KPC begin to enforce payments? Last year I received payments until July and then the next payment was in November then Feb. 2001 for 2 payments. I have not received another payment since and I have tried to reach the KPC on numerous occasions. I have just given up and deal with my financial struggle; however, I need help b/c I am in a bind. I have to pay daycare even though my daughter is in public school b/c I have to work and I do not have anyone to pick her up. How long before I am able to receive payments again?
-
- Need some sort of enforcement or penalty for late payments from non-custodial parent.
-
- Easier or at least information on how to correct address or name
-
- I elected out of the Kansas Payment Center after 2 months of no consistent help or answer. This was at the beginning of their alliance with the State.
-
- child support should be transferred to the state the child resides so that the burden is not on the residential parent to handle court matters.
-
- It is the most ridiculous method of collecting child support I have ever seen. The Court Trustee did better.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

- I would like to know why everytime the payment center starts to get things together with my account they for some reason oor another fall behind by 1 payment sometime 2 (currently 1payment behind. I tracks my checks very very closley. Nobody as of yet seems to be able to give me a straight answer. I think it is a poor system and shoud have never left the clerks office

- Money is not being withheld from my ex-husband's check. He sends in the whole amount, a check is sent to me and 5% is withheld. Why is 5% withheld when all the payment center does is deposit the money and write a check? Why isn't the money being withheld? I hate that my ex-husband still has so much control over my finances. If he sends the check in early, I get it a week or so early. If he sends the check in late, I get the check late...

- I would like to know why sometimes they skip a week in sending my child support check? They usually send it within the following two weeks so I'm not complaining yet.

- I was not able to access the payment center web site because the system would not accept my case number. WY 88D 1101. Not sure what's wrong.

- I feel that interest should be added to the amount of back childsupport if the parent is not paying. I also feel that if the absent parent is wanting to have a relationship with the child and is paying child support, the courts should help enforce visitation rights - without extra attorney (court) time/expenses. If they do not want visitation is one thing - but for a parent who is paying support and can not afford to hire an attorney to enforce or go to court for visitation is not fair to the absent parent or the child involved.

- When monthly income from employment lowers, then shouldn't required child support lower as well??

- It's not the payment center, it's SRS, Dyncorp, and the Miami County Court System that is at fault.

- My most recent payment was received at the Kansas Payment Center on October 1, 2001.

- IT WOULD BE NICE IF YOU TALK TO TWO DIFFERENT PEOPLE AND GET THE SAME ANSWER, BUT YOU DON'T. ALSO, WHY ARE KPC EMPLOYEES TELLING PEOPLE THAT THEIR CHECKS GET MAILED FROM MISSOURI WHEN THAT JUST CONFUSES THEM-THEY DON'T NEED TO KNOW THAT INFORMATION BECAUSE THEN THEY WONDER WHEN DID THE STATE OF MISSOURIT GET INVOLVED IN THEIR CASE.

- Since my spouse is the Payor, I don't know much about this

- why is the KPC even doing it, it wasn't broken in the first place.

- I think that the guidelines are for the most part fair in a perfect world. When the parent paying is paid to support 3 children. Over the past 10 months, it is fairly obvious that my standard of living and that of my children has gone down substantially. support does not live up to other agreements within the settlement, then the support payments do not seem adequate.

- I am very thankful that I can now get some information through the KPC. I only wish I knew what to do in order to get back child support paid, and to have the amount increased (consideringmy daughter's father is now making a good income and the support payment was set when he was unemployed).

- Need to collect interest on arrearages.

- Sometimes it takes two days... other time two weeks to receive a check after it has been posted.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

- 1)The wording to figure the current income needs to be more concise. For example, the ex-spouse has a different schedule each week so she may or may not work 40 hours per week. Her attorney always fights to use her W2 income, which isn't a true representation of her current income since she receives raises every year. If a parent is hourly employed & not salaried, I think the most fair way to calculate income would be to figure out the average hours the parent works per week and then multiple it by the current hourly wage. Taking her W2 income is not a true representation of her current income when her current hourly wage is \$2-3 higher per hour than it was in the previous year as shown in her W2 statement. For example, the W2 shows the ex-wife's income to be \$2416 per month, but this was based upon an hourly wage of \$16.42. In 2001, she received a raise and her hourly income was \$18.17. Based upon her average hourly week of 35 hours, her monthly income should be \$2755 instead of \$2416. Since all the guidelines say is "In determining Domestic Gross Income, it may be necessary for the Court to consider historical information and the seasonal nature of employment. For example, if overtime is regularly earned by one of the parties, then an historical average of one year should be considered." Because of this, her attorney always argues to use her historical wages even though it is not a true representation of her current income. Since the other spouse is salaried, they always use his current salary and not his W2 income. If they were to use the W2 income, it would be lower than the current salary. 2)The method for using imputed income needs to be clearer as well. The ex-spouse has the option of taking unpaid time off work when the company's business is slow. This is voluntary and if she chooses to only work 20 hours per week, when she is capable of working 40 hours per week, then her income should be imputed to the higher salary since she is voluntarily under-employed. Several attorneys have told me that Sedgwick county judges almost never impute income even though the guidelines allow this. The guidelines state: "when a parent is deliberately unemployed, although capable of working full time, employment potential and probable earnings may be based on the parent's recent work history, occupational skills, and the prevailing job opportunities in the community." The guidelines need to be more clear since the Sedgwick county judges will almost never impute income if the parent makes more than a 40 hour minimum wage job. If the wording was clearer and examples given, then the attorneys could effectively argue the point to the judge to have income imputed. Unless the reduction in hours in involuntary the income should always be imputed. 3)It would help to have the multiple family adjustment worded more clearly. The ex-wife had another child from a previous marriage. She divorced and the father has primary residential custody but she does not pay child support. The guidelines address 4)The guidelines need to specifically state that any long distance visitation costs or transportation needs to be equally shared by both parties. My husband moved from KS to GA in 1998 because he accepted a better position within his company. His ex-w

- For missing payments you have to know the check # and date of the check. What if you don't know if any money has been paid? The Kansas Payment Center has over \$90,000 dollars they are collecting interest off of every month that they don't have any clue who the money belongs to. Must be nice!

- Your workers seem to get my payments out to me as soon as they receive them, but, the problem is trying to get the ex-husband to pay on the correct date, which he never has for three years. I'm to receive payment on the 20th of each month, and usually receive around the 27th, 28th, 29th. And he blames you guys for the delay. He told me to call you guys because you are holding my check for at least a week before you send it back out to me. Now is this true?

- Issuance of checks is highly erratic. Arrival times are the same. I never know how long it will take for a check to arrive.

- I don't think that KPC has had any positive effects what so ever in helping with child support payments.

- I have had no experience with the Kansas Payment Center since the support checks stopped coming before the change to the center was made.

- Center holds payments for several days before disbursing.

- Not enough hours for working people to call and inquire.

- I need to have information that make it possible for me to transfer my documents to Kansas Child Support Enforcement.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Receiving

- I was served better by my local court and recieved my support check 100 times faster before. I hate the new system. Just another way to cheat the poor children your suppose to be protecting.
 - Please encourage Srs to do regular or periodic modifications.
-

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Paying

-
- People are nice, its the system set up that is slow. My children suffer because of slower payment. If they are going to control this, make them able to legally go after the dead beat parent instead of the parents wasting attorney fees to do so.
-
- Many parents are not supporting thier children at 50%, which is what I believe is fair. If one parent makes a lot more money, why do they have to pay 80% of child responsiblity, especially if the other parent is married and they do not even work full time. This takes advantage of the parent that is working hard and they are then punished for thier work and the other parent is rewarded for sitting at home or working a part time job. Even with the imputed income, it is no where near fair to the other parent that is working.
-
- When someone is of need of cash there are there with there quick services that are located through out the business.
-
- They sent me checks by mistake, now they want there money back, and thats to bad, because they are supporting a woman that cannot comment to her obligation for childrens visitations
-
- I think they were handed a mess and it going to take them a long time but they are only do with what they were sent, witch was a mess unfair jugment nere reveid fairly poorly handle.
-
- Telephone, email, and written correspondence to KS Payment Center to correct records have gone unanswered and uncorrected. Staff on the phone indicate supervisors have to answer questions and the supervisors do not address the issues to correct payment history.
-
- I am searching for an online website where I can see and print my account. If it exists, it should be advertised. I have not found the site.
-
- This private company, whose stock is openly traded on the U.S. market, should not be allowed to earn anything from funds that stay in the system.
-
- My company is deducting \$775.00 from my check each month but you are showing that \$6.00 a month is not being added to the back amount why is this?
-
- you don't have any facts about waviers. My ex wife and I have four children. I have custody of the 2 boy's. She has custody of the 2 girl's. During the divorce she had 3 in her custody,I had the youngest son. After she got the divorce, the oldest son lived with me by then. After looking at the situation. We both agreed that in order to be fair. She had to release child support demands. At this point, it was either a lawyer or do it ourselves. Sense she had support right due to decree terms. We went to the court house. She wrote out a voluntary wavier of support. Releiving the court from collecting the support.
-
- because of the extra charge the cp recieves less monies. this should be set up regarding if there are nonpaying ncp.
-
- The Kansas Payment Center failed to post my payments for (2@1/2) TWO AND 1/2 MONTHS then had the odacity to send me notice that if I didn't pay the amount in whole that they would send me to a collection agency. I proved to them that they had made a mistake, and they sent it to the collection agency any way!!!! They also do not post the correct amount of payment either, they have amounts that don't even concure with payments that have been the same for years. This place needs to be audited or shutdown!!!!
-
- Initially, it was a mess. We sent payments as usual before KPC took over. It was well over 30 days before it was received. This went on for several months.
-
- No comment. I am the non custodial parent
-
- The Kansas Payment Center is a truly bad joke. For example, they messed up every case within the state of Kansas where Parent A was paying child support to Parent B, but where the Parent B was paying alimony to Parent A. Every single one because they didn't have their system set up right. In my particular case, they failed to forward \$264 for 30 days and an additional \$792 for 15 days after payment. They never provided any explanation nor did they offer an apology.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Paying

-
- Basing support off yearly earnings of both parents for the last two years. Making both parents prove earnings on paper in court.
-
- NONE
-
- I love being able to view my payment history.
-
- I think that there should be some accountability that the child support money is spent on the children. I personally pay a fairly large amount of child support, but still have to buy my kids a lot of their clothing. I often have to make sure that they have lunch money for school. It would help if there were clearer guidelines as to what is covered by child support. I have funded half of all of my kids activities (sports, dance classes, camps, etc.) because my ex-wife has determined that those items are not covered by child support. When I called the trustee's office for guidelines, they indicated that there was not specific guidelines available. Could there be a separate account for child support money to help document how it is spent? You could even write checks to yourself for things like house payments, food, utilities and the like.
-
- Check with SRS or whomever makes the calls, how much should be deducted. Then stick to it until a change of jobs occurs. Difficult to get by on what I earn not knowing what will be left. Garnishments vary often.
-
- none
-
- Initially the checks have been sent to my ex-wife by KS Payment Center were not sent in a timely manner. As a result I paid her directly on several occasions. This has resulted in double payment. I have reported (w/a receipt from my ex) the payment but have never received credit. I have never used the "extra" payment as an excuse and I am "current" in KS but I still am owed 6 months of credit.
-
- Can each office have case manager with 6 months experience whom people can talk to, instead of hiring what appears to be welfare to work, don't give a damn, gone in two weeks people. Low bid is not always the best way to run a business as the KPC proves. Put some performance bonus and penalty in their contracts. Make them designate people who will be accountable for bureaucracy.
-
- From the point of view of the support paying parent, it would be useful to have a meeting at the beginning so that I would better understand the process. Administration by the county of residence would be better than a central processing center like the KPC. I had very limited contact with KPC, but excellent assistance from the Johnson County District Court trustee. I moved home from the State of Nevada, the Nevada Court system was corrupt, attaching an income tax return when my support was being administered by Kansas and my account was current. They refused to refund it until the end of child support. I wanted to pay the support but have noting but disrespect for Nevada court and their tactics. Support paying parents are not criminals, in fact, my child support obligation was completed August 28, 2001. While I was paying child support my visitation rights were denied by my ex-wife. I payed a rather high level of child support between \$753.00 and \$460.00 per I had no resources left to take her to court. I am just now getting to know my two youngest children. You know if I remember correctly it was my ex-wife's affair with our minister that ended our marriage.
-
- See above - using models the more clearly define the different types of costs with raising children. Would also say that it seems inequitable to include health care costs the way we do when each parent is paying family already for the subsequent family (
-
- KPC has been adequate so far, considering the fact that it is such a new organization
-
- I believe the residential parent receiving child support should be held accountable for the money that they receive. As it is now, the child support received by some residential parents is not spent on the child. In many cases, this is obvious.
-
- Only figure the support based on the BASE income of the primary job (40 hrs/week). Income from overtime or second jobs is incurred at the expense of the person. They have to give up the extra time to make the extra money and they should not be punished for that. Also, this extra income is generally not guaranteed so it could be lost and then the parent is still paying based on an income he is no longer maintaining.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Paying

-
- I THINK OTHER PAYMENT OPTIONS SHOULD BE AVAILABLE, IE., DEBIT OR CREDIT CARD ON PHONE.
-
- I have sent letters to KPC informing them that I have over paid my child support payments. I have recieved some of my money back but they coninue to take out too much.
-
- keep up the good work..!
-
- My account information is so messed up it is not even funny. I am not sure is SRS or the Kansas Payment Center has messed it up.
-
- An unnecessary waste of taxpayer money. No proof has been shown that it has resulted in any additional collection of money that wouldn't have been paid through the previous methods. It has also resulted in increased tax expenditures as there were no reductions in County Court staff to offset the transfer of the responsibility to the capitol.
-
- I think garnishment should only be used in cases where the payor falls in arrears. When I show my paystub to lenders, I am penalized for my child support obligation. Yet I have never been in arrears.
-
- Payment Center was not in existence.
-
- The receiving parent, if asked, should be required to provide proof that the money is actually going towards the child it is intended for. My ex has used the child support as she would alimony and I see very little, if any, going towards my child. Yet there's nothing I can do about it.
-
- The Kansas Payment Center needs a system for tracking back child support payments including a method for shutting off back child support payments when they become current oe not in arrears.
-
- There is no reason to have them SRS was doing a fine job of passing out money, privatizing something that SRS is capable of doing is ignorant and unproductive as well as expensive.
-
- My payments are made on time however for some unknown reason, these payments are being made to my ex-wife two to four weeks after my payment to the Kansas Payment Center! Why? It appears they make a lot of late payments like this. Maybe it's to earn interest on the millions they handle throughout the year for the state of Kansas!!!! It is ridiculous for my child to have to wait a month or so for the money that is supposed to help support them. Kansas Payment Center is a joke and a money making scheme and is the worst thing to happen for all these children needing these support payments on time!
-
- Even though I am done with all this the whole divorce thing is out of control in my books. The system still rewards the female as the poor little victim while the man gets raked over the coals. Even if it was the female having the affairs etc.
-
- They have consintently screwed it up.
-
- i feel that you care only about paying the parent and nothing about the person paying. my step daughter graduated in may of 2001, and we are still paying child support after making 20 to 30 calls we still have no idea. in Feb. of 2001 we had over paid 450.00. but never got it back. and it never stopped in my husband place of business.

Kansas Payment Center Comments

Client Child Support Survey Results - December 2001

Question 17: Comments regarding the Kansas Payment Center.

Respondent Type: Other

-
- In an effort to "federalize" child support collection, the establishment of the Kansas Payment Center has caused more harm than good. We need to return control of such matters to the states.
-
- ARE YOU ABLE TO DO A NAME CHANGE ONLINE.
-
- Sometimes you are on hold for over an hour trying to get to talk to someone
-
- KPC appears to be trying to correct many of the initial defects and I have seen noticeable improvement in several areas (length and ease of web access; additional information made available to Trustee Offices; improved efficiency in processing payments, to name a few). Unfortunately, a year later, I am still aware of errors occurring at a level I believe is significant.
-
- We are receiving payments for someone we should not be. Case CL76D36627W We are receiving \$ 25 each week and the amount should only be \$12.50. The mother should be receiving the other \$ 12.50 for another child. We receive payment for the child that lives at KNI. I have been told the payment cannot be split, however until Kansas Payment Center took over, the payment was split and we only received \$ 12.50 per week.
-
- checks are never received on time
-
- The KPC was a terrible idea, not well planned or well executed. The Courts handled payments MUCH faster & better with hardly an error in the 16 years I have worked in Child Support Enforcement. Not only do I work in Child Support, but I have received child support (children now emancipated) & my current husband has paid child support (children now emancipated), so I am familiar with BOTH SIDES of the situation. In our personal cases, that were paid thru the Courts, there was NEVER an error in either of our cases. Work-wise, there are errors daily & HUGE reports issued weekly as to the millions of dollars that are in limbo or lost or unidentified, etc. I don't see this many error from other states, so is it the people running the KPC or is the state people involved that are screwing this up? The KPC takes the personal aspect out of these domestic cases, and domestic cases are solely about personal issues, so thinking you can have a machine do the job, was just illogical. The personal aspect is what made the Court system work so much smoother. They knew when custody changed, they knew when a child was emancipated, they knew when there were other changes & worked with the people. The KPC does not know or care about these people, they do not have to deal with them face-to-face. Its too bad, b/c most of them are great folks. Work-wise, I wish the KPC had never happened, its been a TOTAL NIGHTMARE for our office, we have lost thousands in fees that will NEVER be recovered, which has caused our office much hardship. Consequently, we can't hire additional help, can't make the iAlso, it would be most helpful if on the KPC Payment Record, it noted WHERE the check came from (employer, Defendant, Defendant's mother, if its a money order, etc) The Court system showed this & it helped in LOCATE, which is a key factor in the collection of child support.
-
- Kansas Payment Center seems to be doing a good job
-
- Poor

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Receiving

-
- non-custodial parents who do not see their children do not provide custodial parents any financial relief such as purchasing items for children and/ or feeding children during parenting time that does not take place as in cooperating parents therefore child support should be increased. special consideration should also be taken when determining child support for couples who have 4 or more children instead of 7 to better provide for larger families.
-
- WHEN A SECOND PARENT IS FORCED TO TAKE FMLA TO CARE FOR THAT CHILD, AND LOSSES MONEY AT THIER JOB TO CARE FOR THE CHILD
-
- There needs to be more strict guidelines for self employed individuals. For one teenage child full time and one teenage child every other week I am to rec. \$151.00 per month. The paying party has to rec. a letter continually from the child support trustee to even pay!
-
- The real income of the NCP...not current income when a review happns.
-
- 1. Parenting time spent with non-residential parent: My ex-husband has rights to visitation on every other weekend and holiday. He only utilizes his visitation on Christmas or Thanksgiving, Spring Break, a month in the Summer. I believe parenting time should be considered as an adjustment factor. 2. Income Tax consideration: Again, if the non-custodial parent is not utilizing his visitation then they should not receive the benefit of the tax consideration. 3. Agreement to Support Child: My ex-husband will only pay what amount he is ordered to pay. My daughter is turing 13 and he has never bought her school clothes, shoes, coat, basketball costs, Tae Kwon Do costs, instrumnet, and numerous other things that child support just doesn't cover. He believes is \$160 per month should cover everything. There should be some school allowances, activity allowances, when child is old enough cost of car and insurance, and what about college education?4: Overall Financial Condition: When making consideration modification of child support it should be required that income tax and pay stubs must be presented. The last three times the Court has just allowed my ex to say what he makes when I know that he has additional income which would show up on his taxes. I also believe that the overall financial condition should be looked at for both sides. For example, I am on disability due to kidney failure, my ex-husband and his wife both have jobs and have one of their children in private school, while he only pays \$160.00 a month for his first child. 5. Family adjustment: I do not believe in this adjustment at all. My ex-husband knew that he had a child and would need to support her. Why would anybody get a reduction in supporting their first child so they can support another child? The second child is a choice and reducing support of first child has never made any sense to me.
-
- Overall fiscal responsibility of the recieving party. If that party has a history of fraud or missuse of funds then a ledger of itemized purchases should be required in order to insure that the children are benifiting from the money, rather than the recipiants lifestyle.
-
- Cost of living, is not considered-if the paying parent gets a raise it is not considered, especially if he makes more than the receiving parent
-
- They all should be considered, because they all matter. It depends on the case.
-
- Uninsured medical costs should be assigned wholly to the party who carries insurance with the other party's share adjusted to the child support.
-
- I believe Parenting time of the non-resedential parent should be a very important factor. They want to have the status of father figure but emotionally & financially they do not support their child.
-
- INSURANCE. THE FATHER HAS TO PAY FOR THE CHILDS INSURANCE
-
- How about the personal items that he can by and not have to pay child support.
-
- Extracurricular activities, like sports and buying everything that pretains to that or like band like instraments and supplies. I think it should be shared by both parents.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Receiving

-
- my x- husband was suppose to pay 1/2 of medical bills by our divorce decree. he never did that so i had to take him to court to get that money back and they awarded me an extra 100.00 dollars a month. my x- husband owes me almost 20,000.00 in child support and I had to take him to court instead of the court trustee doing anything about it. they had the paperwork for 5 or 6 years and all the documentation and they never did anything about it . my original support order was for 385.00 in 92 and then they increased it a hundred about 5 yrs ago for the medical and the rest is back child support. my whole total amount is 520.00 per month for 3 kids.
-
- Medical and dental support.
-
- if the custodial parent does not want/allow visitation, (access to child) then they should not recieve as much child support, because they may only have the child in order to recieve assistance/support for absent parent/state. If they don't want the involvement of the absent parent and the absent parent wants to be involved, then they should not get money -
-
- Special needs of child because some disabilities greatly cost more than can be expected able for one parent to support.
-
- If the noncustodial parent does not want any contact with the child, in my opinion the child support should be increased due to the custodial parent is actually doing the entire raising of the child.
-
- If the other parent historically does not show up for his parenting time, then there should be some financial considerations since the custodial parent must pay for the necessities when the non-custodial parent was supposed to be visiting the child. Especially diapers, formula, etc.
-
- I have full custody with supervised visits, therefore i have my son all of the time b/c his father is unstable.
-
- A factor that should be considered is the paying parents future advancement in pay. When first established ex-spouse was making \$8 per hour. In the six years since, Client
-
- I think that when you don't recieve support for months and years at a time and you finally get a federal warrant for his arrest, locate him and extradite him back to Ks. the sourt trustee should not be able to negotiate, let them leave the state and then when they are on diversion and a stipulation of the diversion is they pay their support or go to jail....it is enforced. And the court trustee should not tell you I have so many cases, I know he isn't paying the right amount but you got 54.00 this month isn't that better!!!!The court Trustee should have to answer to someone and there should be a higher authority that you can go to when they aren't enforcing to the letter....
-
- If the paying parent gets behind, why isn't interest incurred on the amount???
-
- Child's plan for future education. I have one presently attending college that received no support and one about to start.
-
- HOLDIN EMPLOYER RESPONSIBLE FOR REPORTING LOWER INCOME.
-
- If other parent is married or living with another partner, their income should be included, if parent does not work full time.
-
- my x- husband was suppose to pay 1/2 of medical bills by our divorce decree. he never did that so i had to take him to court to get that money back and they awarded me an extra 100.00 dollars a month. my x- husband owes me almost 20,000.00 in child support and I had to take him to court instead of the court trustee doing anything about it. they had the paperwork for 5 or 6 years and all the documentation and they never did anything about it . my original support order was for 385.00 in 92 and then they increased it a hundred about 5 yrs ago for the medical and the rest is back child support. my whole total amount is 520.00 per month for 3 kids.
-
- I feel that an automatic review of the financial condition of each parent should be implemented in some way, at least every two to three years. A lot can change or happen in that amount of time. If the Court Trustee Program is meant to do this, then it needs to be monitored more closely so that this is accomplished. In my situation, the Court Trustee handling my case is in Sherman County, because of a conflict of interest in Norton County. I do not feel I am getting a fair representation!!

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Receiving

-
- shared parenting time does not equal to cost spent in raising a child
-
- should consider whether or not the non-custodial parent is actually going to spend any time with the children, or actually going to share custody. I am the custodial parent, and the first 10 years thier father never had anything to do with the kids, had we known that I had to take full care of them, the child support should have been more.
-
- When looking at the shared Time Formula, I believe that you need to consider if one parent is paying more than another parent for the childrens expenses. For example, when expenses are to be shared equally between both parents and only one parent is taking on the expenses of the children and then provides the spouse with the receipts and is never reimbursed for the expenses. There should be a way to allow for these expenses in the child support order. I have also experienced the expense of feeding the children on the shared parenting formula. I receive 200.00 a month and have the children 2 weeks monthly. It is very hard for me to feed the children on the 200.00 and pay school lunches, supplies, medical expenses, clothing not being covered by the other spouse. I am uncertain how an adjustment could be made, but in general I believe this should be looked into.
-
- inflation of medical costs, premiums, RX, etc
-
- School costs, such as books and supplies. Also clothing should be taken into consideration. All the money from support usually goes toward daycare, so extra expenses should be thought of also.
-
- Shared Parenting Time is bogus. It is usually used as a ploy by a parent trying to get out of paying child support. I have seen few true Shared Parenting Time situations that work as they should.
-
- Only needs of the child should be considered. That should be based upon all factors including visitation time.
-
- Interest on Arrearages and unreimbursed medical expenses should be considered. Unreimbursed medical expenses need to be included into the childsupport so that it can be collected in states that don't support garnishment of wages. To get the money owed for medical expenses I would have to get a judgement from a kansas court and register that judgement with the state of Texas. The state of Texas does not support garnishment of wages unless it is considered childsupport so I have to try and sieze property. I am restricted on what I can do there by standard debt collection practises instead of benefiting from the added collection practices you can have when collecting childsupport.
-
- the extra child credit given on federal income taxes for children under 17.
-
- Add - Medical Responsibility Delete - Long distance parenting time transportation cost (custodial parent doesn't have any cotrol over where non-custodial parent decides to live.)
-
- automatic cost of living increases, schooling costs (fees, bus trasportation, lunch money, etc.) college costs (tuition, books, room and board, etc.)
-
- more assistance with child support orders
-
- There should be reductions in the amounts owed when the non custodial parent--does in fact have the children every other weekend. That parent must provide living arrangement for their kids, just like the custodial one. That parent has to provide a place for the kids to live every other weekend and half of the holidays.
-
- There are a lot of women who know the system,if they get pregnant they get child support.I do not feel sorry for these women they know the consequences of having uprotected sex.If they can not be responsible for themselves, I don't think they should be able to hold someone else responsible to pay for their own stupidity.
Thank You, Crystal
-
- I believe that when children are in daycare that should be considered an additional burden, if not already agreed upon. Also, when children are in high school the expenses are greater as well.
-
- Attorneys need to dig deep for all sources of income available ,often times not all second jobs are reported or other sources of income is on the table at the time ofsplit a lump sum settlement is usually taken without consideration of the child's welfare in the long run which is usually alot less than what it really cost to raise the child. how can one predict the needs of the child.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Receiving

-
- Cost of living increases beyond the current 7 year old change and the change (increase when the child becomes a teenager)

 - The long distance transportation costs & parenting time needs to be more clearly stated and more fair. The judge order me to pay 100% of transportation costs even though it had been split 50/50 for the past 3 years. The same holds true for the parenting time. The guidelines doesn't actually state the the support will be reduced 50% for time over 30 days. The opposing attorney tried to get a 100% reduction for 3 months and it cost me time & money to fight something that was frivolous.

 - I feel that if a paying parent is unemployed when the support amount is set, it should be reviewed every three months and increased accordingly. My daughter's support is still set at \$107/month and hasn't changed as far as I know. I can't afford to take her father to court to have all of this reviewed and changed. I am not even sure where I would begin. I have talked to a lawyer and was informed that it would cost me at least \$1000.00 just to get paper work started up.

 - Yes, My former spouse child-support is based on our kids being with me 100% of time(year) when actually they spend only 79.8% of the year with me or 21.6% of the year with their DAD (52 days for weekends, 5 days for holidays, 3 days for Springbreak, 5 day

 - THE INCOME TAX CONSIDERATIONS-IT SEEMS THEY ADD IT IN AND THEN TAKE IT AWAY.

 - Only base income should count, my husband pays child support and I receive child support so our household comes out basically even. If it were up to me I wouldn't even be rec'ing child support but that is the way the system is set up so there isn't much I can do about it.

 - MAJOR PROPERTY/ EXTRA CARS, BOATS, LAND, HOMES SHOULD BE SEIZED IF NCP OWES THOUSANDS IN BACK SUPPORT.

 - Living Expenses every year. The older the children get, the more they cost, but you people don't think about that.

 - No

 - Exclude money from income tax returns, this is needed money to do the things not possible when living from one pay check to the next.

 - child support should only be for those parents who leave, abandon their children or live hours away, it is stupid to have a father and mother in the same town with the same responsibilities to the child paying support. what is "joint custody" for if one parent still has to pay support, that isn't joint.

 - My opinion is that if the parent who is to pay the

 - SPECIAL NEEDS OF THE CHILDREN-IN MY CASE I HAVE SPECIALIST FEES FOR MEDICAL TREATMENT AND HE PAYS NOTHING. MEDICINE FOR THIS CHILD IS OVER 20,000 A YEAR. MY SAVIOR IS THE DRUG COMPANY.

 - Whether paying parents financial condition is voluntary in order to avoid higher support.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Paying

- At the time the income tax came into play, the mother decided that he didn't need to claim the children the second year and she got her way about it as all mothers who collect child support seem to do. I think the parent who has to pay the most child support should get to claim the children as they are the one with the most income and biggest obligation.
- This is very subjective, but possible some way to adjust when the residential parent does not facilitate visitation and/or when they work it so the children are busy so you're the bad guy by taking them away from their activities.
- child support should not be received or paid for shared custody when expenses are shared anyway.
- I don't think overtime should be considered. How can you take 50% of my wages for 2 children and not leave me anything to live on
- I believe parenting time should be considered, however, in this instance, the custodial parent purposely plans activities every night except one so that the non-custodial parent has no extra parenting time. I also believe that the parent who has to pay 8
- All the ones I answered "was not considered" because they weren't "considered"
- Cost of living differentials should be mandatory and not discretionary because some courts (i.e., Jackson) simply don't want to consider them. The income tax adjustments also need to be standardized statewide.
- Adjustments for parenting time spent with nonresidential parent should use the child support guidelines to determine the proper amount rather than being left to the discretion of the hearing officer.
- Because we are all guaranteed EQUAL PROTECTION under the law, and "child support" is only presumed to be spent on the children, in shared parenting situations, there should be no support as it should be presumed that BOTH parents are providing for 50% of the childrens needs directly.
- Transportation costs...are not fairly distributed and one party is completely responsible for payment up front. The other party can take their time paying for their portion of costs. (not fair)
- All costs for long distance parenting should be considered, not discounted at a whim of the administrative officer. Income tax considerations where not factored and special needs payments by non-custodial parent above insurance paid by non-custodial parent were dismissed.
- proof of expenses for child--a strict accounting for child support monies by the receiving parent
- they all should but for the parent that pay in they over look a lot your right are not concieder if they can poll something over they will
- Overall assets of both spouses
- tax's i think both parents should be able to use the child in taxes return at the same time (YEAR)
- Income tax considerations, overall financial condition
- Time and meal expense when with non-residential parent.
- Child support should be open to adjustment as the paying parent's income changes.
- I feel that they took no consideration for my immediate family. They only care about my two children that are in ks.
- Too much emphasis on income. Should be based on standard needs no matter what the economic status of the parent/parents
- I feel that the medical and health insurance costs and expenses be shared 50/50 between both parents. I feel that more judges should use the items in section E.
- Mother should be REQUIRED to support her child financially 50% and also have documented proof. It is not fair for the husband to support her and teh children 100%. She is not his responsibility.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Paying

-
- if someone an operation and misses work.
-
- new cars don't = child support, child support should be used for children
-
- Income tax considerations, overall financial condition
-
- Whether the supporting parent is supporting his share of his current family and does it give him/her enough money to provide for themselves and the others in the family.
-
- Parent paying child support should be allowed to change careers to a higher or lower paying job if it is a reasonable change, with adjustments of child support higher or lower.
-
- I want my time with my children. My former spouse has made all decisions without a judge agreement. I have also gone for over a year, without any visitation of my 5 year daughter, and all my former spouse is doing is brainwashing the kids. My oldest daughter is living with me and she tried to put her into foster care to keep my from having her. In other words this lady is almost like Hitler
-
- In my case, my kids mom is a school teacher. Therefore she does not work in the summer but my support continues to be the same as if she did.
-
- Parenting time should not be considered. Many non-residential parents are only allowed to spend time with their children every other weekend and one night a week. If the non-residential parent wants more time, they are often not allowed by the residential parent. If child support were lowered because of more parenting time, most residential parents would deny extra visitation even more.
-
- CUSTODIAL PARENT INCOME, IF THAT PARENT IS REMARRIED. THE NON CUSTODIAL PARENT STATUS
-
- If child support remains based on income and not actual costs of raising a child, then expenses being shared by household members should be considered. Income of new spouse should not be considered as it provides incentives for non-marriage of household members, and creates unfair burdens on new marriages that the unmarried, but cohabitating parent does not share. Income should never be considered; actual expenses of the child should be used.
-
- transportation, even though we have joint custody I am solely responsible for all transpo, even though I have been denied visits, and telephone conversations I still have to pay the same and that is ridiculous. I just went to court for enforced visitation, and rec'd NOTHING. My ex wife has never been held responsible for any of her derogatory actions, none. I have two other children, these were not considered.
-
- Parenting time is not a free good. Fixed costs exist for the NCP that are ignored by the guidelines. Also ignored are meals, clothing, transportation, entertainment tied to the time spent. Overall financial condition is ignored in the CP's house. The economic base used assume one adult providing all income at that home. If another adult is involved, it is ridiculous to ignore that reality. The idea is to provide for the child's needs, not the parent's. Shared parenting formula is deficient, as you have to meet an absolute 50% formula. Anything short of that and it can result in hundreds of dollars difference each month, although the expenses applied to the children could essentially remain equal at both homes.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Paying

-
- We now have a long distance adjustment order. Originally, we were 40 miles apart, provided all travel, and received no adjustment. She has now moved to Florida, and the court granted her an offset, but ordered her to pay 1/2 of all travel. This is not according to income share (she left with little notice); the offset is not even close to what 1/2 of the travel will be (especially, given what happened on 9/11/01 - no unaccompanied minors on connecting flights. We were quick to ask the court to not do an adjustment on the support, to order an offset, and include a provision that if the offset does not cover her half, then she must reimburse us by a certain date; otherwise, we reimburse any excess. The child support approach is good, except that if you use the adjustment as the way for long distance travel, then one must go back to court if it is too much or too little. Parenting time - it is absurd to think that 30% triggers a significant change in costs. Again, I prefer the models that split the costs, and adjust at a much more gradual, but earlier pace. Tax Considerations - Have had the custodial parent refuse to sign form 8332, we received an adjustment (have to return each year though if we want to update for current amount of exemption - lot of tax changes between the credits and new rates), and then take us back stating she will now sign at the end of the year, and then refuse and consent to new adjustment (process repeats itself -). Should really be some consideration to making this a true order (rotating), not contingent upon child support (and thus no need for form 8332). Contempts, etc. do not compensate for the true cost to actually getting the exemptions - As a side note - have been informed repeatedly that many of these adjustments are not going to actually be given, even if you have the parenting time with the nonresidential parent, special needs, overall financial condition, shared parenting time because the courts must report each adjustment and the courts do not want to do it. Repeatedly been told by various counsel that we simply would be wasting our time -
-
- If non-custodial prefers more time with children but custodial refuses (without fair justification), non-custodial should get credit for the time requested.
-
- I don't know how to add this to the list, but my specific situation is a 50/50 sharing, with neither parent considered the residential parent. In reality, because of personal engagements by my former spouse that do not involve our children or her job, the actual time spent overnight at our respective homes is close to 60/40, with the children overnight with me approx 60% of the time. Not only does she receive payments for those nights, but I provide their room and board without reimbursement (but gladly have them with me). The decree says 50/50, and that is what counts in the formula.
-
- Long distance factors and overall financial condition should be considered.
-
- If a non-custodial parent has a child almost 50%(43%) for me, and the child's mother won't give the other parent "share custody" just because she would lose out on a lot of money in her pocket, the court should still adjust or shift the per day money to the non-custodial parent based on the number of "extra" days and nights the children stay with them
-
- Income tax considerations and overall financial condition. If a party chooses to spend money foolishly therefore making their financial condition less than the other party, which should the responsible party have to pay more?
-
- The factors may be their in this survey, but implementing them is very very difficult. There is great resistance from attorneys and judges to do so.
-
- emancipation of a child
-
- add a category for waivers of support. Whether it is filed by attorney or a notarized handwritten affidavit.
-
- they are allowed to take way too much of a percentage of your income, it does not allow yourself any kind of a decent living, just because your exwife does not want to work and cries that she needs more money. Then she spends it on pop, cigarettes, and alcoholic drinks for the boyfriend. I feel that it should be mandated that the spouse that receives support should be made to account for where the money goes to, so everyone knows that the money is being used for the children instead of other things.
-
- Add: Fault/Consideration Add: Support from a boyfriend or new spouse. Remove: The right to "garnish" when a withholding order is already in place. Add: Obligor/Payor should get all dependent deductions. Remove: Any support for shared 50/50 custody. Add: support orders should be retroactive to the beginning of temporary orders.
-

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Paying

-
- I believe that a parent who actually has their kids every other weeks should receive financial credit for having the kids during that time. Even though it may be every other week, I still have to provide the housing, electricity, water, clothing, etc needed to care for them. So, I think the "Visitation" credit should also apply to the "every other weekend" parent, as well as the extended visit parent
-
- overtime, should not be figured in. this is not consistant with any job, nor should a second judgement or poor representation.
-
- No
-
- I have 2 children in college and average \$600-\$800 a month for college expenses. Court gave me \$125 a month credit so now with kids I am not legally obligated to support, I am paying more than I did when I had three children with 2 in 16-18 category. Some thought might be given to guidance as to what the court intends when one parent agrees to help kids in college. Parenting time, I routinely had my children at least two nights a week and some extended time in the summer. I once got \$30 a month adjustment for extra time, but don't feel guidelines note difference for no time or involment or rather substantial time, involvement and expense. Since you don't add for no time with kids, you ought to allow more of an adjustment for overnight visitation which requires expenses of home, room , utilities, food, etc. Shared parenting time appears inconsistent with present statute. Formula hard to implement with parties having equal expenses. Led to arguments. However, more adjustments need to be made for time with children and expenses thereof. I had always carried life insurance on children and many expenses of extra-cirricular activities, sports, camps, Even though not custodial parent, I never got much benefit, yet ex wouldn't carry life insurance, enroll in sports, camps, etc.
-
- Allow cross crediting for parents who spend money on the child during parenting time.Repeal the 30% parenting time requirement for obligor credits. How can you say that an obligor only spends money on the child if he/she has the child more than every other week and 1 evening a week.
-
- Factors that should be included are life insurance, college funds, Cost of living factors, parents college loan repayments, clothing purchased, average daily expense incurred by the child (ie. not every child can fit into an income guideline formula).
-
- he should be ordered to worry about his children in missouri as wel as mine he makes good money, he is a person I will hate forever even when he threw my birth control pills away
-
- If married or living with another partner, their income should be included, if parent a only works part time because of their partners income (they can afford to take advantage because they are married) this is unfair to the other parent.
-
- the fact that a man can't live or even feed their children when they are visiting because i pay so much out in childsupport and medical,also i have 2 other kids and they go without because the courts don't care about them and the fact that childsupport isn't counted as a deduction when it comes getting assistance for other children you have. The guidelines are way to high and need to be lowered so all children involved are taken care of.
-
- The overall financial condition. If the custodial parent is working, the expenses should be divided. I feel that I am paying more than I need to.
-
- enforcement is not even an issue. me the father is paying through garnishment but her mother hasnt paid a dime.
-
- CUSTODIAL PARENT INCOME, IF THAT PARENT IS REMARRIED.THE NON CUSTODIAL PARENT STATUS

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be added or deleted from guidelines list and why.

Respondent Type: Paying

-
- Second Job and Overtime: 1)The spouse who works the second and Overtime does so to make up for lost income. 2)The party who works the 2nd job and Overtime gives up so much in the way of time, social-life, and sleep! The other party makes no sacrifice what so ever and why should they benefit when the other spouse works a 2nd job or Overtime! Overtime: Should not be included as it is not a guaranteed! It's like the Stock Market; you never know how much you'll earn this year! Base Income: Is based on a 40 Hour a week Job; that is the national standard and Child-Support Guidelines should reflect this. It hurts when you give-up so much in the way of time with your kids, kissing them good-night and tucking them in at night, reading them bedtime stories and prayers, helping them with homework, and most importantly seeing them each night when you come home from work yelling Daddy, Daddy jumping up giving you Hug and a Kiss! Does the other spouse compensate me for the benefits she receives from the kids being with her 80% of the year? The answer is no! The extra time she has with them is priceless, but I don't receive any kind of compensation for it! So I ask is it fair that she rewarded when a spouse works Overtime or a 2nd Job! The spouse who works Overtime or a 2nd job has already has paid an unbearable price and should not reward or compensate the other spouse when NO Sacrifice was made by her!!!!!!!!!!!!!!

 - Income tax considerations. The right to claim the child should be alternated between the parents every other year. The assumption that the custodial parent should get to make the decision whether or not the other parent can claim the child is unfair. Both parents are being made to support the child therefore, the benefit to claim the child should be alternated.

 - Support should be considered on net income, not gross.

 - Amount of public assistance received for child

 - A weighing or grading of the above factors would be helpful. Any Guidelines system- while purporting rational,objective criteria-still leaves a great deal of discretion to a decision-maker i.e, trustee or district court judge and whatever personal agendas

 - cost of living in rural, urban, and suburban

 - When I got divorced there wasn't any of these factors considered. Don't think Joint Custody was even available in KS at the time.

 - My ex is a LPN with the local wages for a LPN being \$12 an hour, but is allowed not to work and her income is figured on minimum wages.

 - The entire formula, if followed, ruins any chance to provide any kind of life for the one paying, regardless of male or female. It does not take such extreme amounts of money given to either parent.

 - The overall financial condition of the parent needs to be looked at carefully. Some people have financial conditions that when not considered could put them in a position to lose their homes, etc... or not to be able to adequately support other children in the home. Things especially like medical bills or other similar items should get more consideration and weight than someone who has abused credit cards or other similar items.

 - 50/50 Parenting Time

 - Debts incurred during the marriage.

 - Parent receiving child support has child support help and low rent

 - WHY PENALIZE THE FATHER FOR WORKING TO SUPPORT THE PREVIOUS FAMILY IN DECIDING WHO BECOMES THE RESIDENTIAL PARENT. I WAS FORCED TO ADMIT THAT I SPENT MORE TIME AT WORK THAN AT HOME TAKING CARE OF THE CHILDREN. THIS WAS USED AGAINST ME IN THE HEARING AND RESIDENTIAL CARE GIVEN TO MY EX-WIFE.

Income Adjustment Comments

Client Child Support Survey Results - December 2001

Question 7: Specify child support adjustment factors that should be add or deleted from guidelines list and why.

Respondent Type: Other

- Overall financial condition because the intent is not clear and may be read by some judges as a license to otherwise ignore the guidelines. Tax considerations: there should be no adjustment for head of household status. The custodial parent receives that tax bracket from the IRC because it is economically difficult to be a single parent. That tax benefit should not be shared with the other parent who does not have the same economic difficulty.

- Overtime should not be considered in figuring child support because it is never guaranteed

- Shared parenting should be removed. The cost of supporting a child only diminishes slightly in shared parenting. The only reduction is in food. The same size of dwelling is still required, utilities remain constant. However, my ex-husband's support was reduced to zero, but I am still responsible for paying for their musical instruments, school activities, sporting events, haircuts, extracurricular activities, dr and dentist appointments, etc. Collecting his 'percentage' of financial responsibility for these things is next to impossible and he earns a higher wage.

- do away with income tax considerations. given the fact that the IRS has determined that non married couples cannot share in the exemption why provide the non-custodial parent with an adjustment from something that he cannot share in the first place.

- Judge REFUSED to allow ANY long distance visitation costs for noncustodial parent. Receiving parent now receives \$900 more per month to her household than during marriage. Receiving parent's refusal to work or attend college during the marriage not considered. Receiving parent's low wage earning capacity was due to her own laziness--this was not considered. The law rewards the lazy parent and punishes the ambitious parent. Each parent should be required to bear 50% of the child's support. Paying parent's living expenses should be considered, esp. if receiving parent received ALL household goods and cars at divorce. Paying parent should have reasonable expense allowance to establish their own household, after giving everything to receiving parent.

- Parent Fulltime Student at Accredited School at Time of Divorce so parent can continue education and have increased potential income Total Income of Parents at Time of Divorce: so custodial parent does not increase their standard of living to receive a large child support payment Time of Employment of Paying Parent so the non-custodial, stay-at-home parent who must now get a job to pay child support has at least a month of employment before making the first payment Cost of Establishing a Home for the Children so the non-custodial parent who did not see the divorce coming has the time and finances needed to establish a place for the children to live while with them

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Receiving

-
- Being "self Employed", I felt a large amount of under the table income was overlooked
-
- They would not consider here overtime hours. As a RN she makes more money overtime than on regular time.
-
- In my case, the paying parent is engaged in a living which relies on agriculture (custom harvesting at that time and custom silage operation now). At the time the child support was set, a loss in income was being shown, therefore a low amount (\$289.00 for two children) was set. Even though the primary income for this parent was seen as variable, I feel an amount for child support should have been set that was more within the average guidelines of what it actually takes to raise a child. I feel the amount of support set for my children was too low only because of the parent's chosen line of work. Why not instruct the paying parent to find a better line of work which would enable them to provide adequately for their child(ren)?
-
- investment income. During hearing respondent claimed that all rental properties were consistently losing money.it is a substantial income for the respondent
-
- He is able to earn tips and I don't believe that that is being considered and he is also working "under the table"
-
- Self-employment income can be hard to prove. Income tax returns do not necessarily accurately reflect a cash-based income. Lifestyle should be considered in these cases. A person living above their claimed means, meaning for instance: vehicles/boats/homes/vacations should be a red flag and must be considered.
-
- My ex-husband does not have a job, and I believe he is doing work under the table. Otherwise how is he supporting himself w/ house & car?
-
- Never proved income. They went by what he said he thought he would make.
-
- No, originally the comparison was between my gross pay and his worker's compensation payment. Worker's compensation payments are 2/3s of his average gross pay. That essentially was comparing my gross pay to his net pay. Suffice it to say that I only got \$97.00 for child support until I could change the order several years later.
-
- Because mine was based on \$5.00 an hr. when in fact he could have been making double the amount and chose not to.
-
- My ex-husband requested a reduction in child support based on finally after 10 years obtaining insurance for our child. The frustrating part was that the child support was reduced \$100 a month and the insurance was (1) under my ex-husband's wife's job and being taken out of her income and (2) they already had a family policy just added my daughter to the policy so they were not paying any additional costs. If insurance is covered under a spouses job and the premium is taken out of her income (1) a reduction of child support should not be allowed if her income is not included in determining child support (2) how can child support be reduced when adding a child to an already existing insurance policy does not cost the parent additional money.
-
- Well , Im not real sure if it was our not. But I do know she has not filed a tax-return in five yrs,in order to not have to pay child support...My SRS case workers have been well informed and nothing has been done as of yet...
-
- Ex husband waited until cs was decided then hired on full time at an hourly rate of twice what he had made thru the temp service.
-
- The only income considered was base.
-
- All of the above. I am supposed to recieve \$150.00 per month for 3 children which averages out to \$50.00 per child how am i supposed to raise each child on \$50.00 a month. Which i have not recieved a penny of since the divorce.
-
- i am now on unemployment and i STILL cannot get my child support increased. I think child support is a joke.
-
- The child support was established in 1994 and has not risen since. Even though we live in different states, costs have risen and she is older.
-
- support from parent and hidden self employment income

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Receiving

-
- My former husband is in the National Guard Reserves, and since it is his choice to re-up for additional eas, the judge felt it should not be included.
-
- He had assets hidden in other peoples names/accounts. He also made sure he was unemployed when we went to court and then became employed after support was set.
-
- My ex-husband owns rental property. He has a considerable cash flow from this property. He is allowed to take "reasonable business expenses" from this investment property off the top. What is reasonable and who verifies that his expenses are legit? I divorced him because he lies and cheats. He is doing this now with his "reasonable business expenses."
-
- TOOK 6 YEARS TO GET HIM TO START PAYING BECAUSE HE HID HIS INCOME FROM THE COURTS.
-
- The paying party is self-employed, and there was alot of hidden income and the judge did not want to investigate that. We were married 18yrs and I feel that none of that was taken into consideration,
-
- It was too hard to track all of his sources of income and where all he had stocks, 401 K and investments.
-
- Non-custodial parent was self-employed. Too many expenses were allowed that were not pertinent to business.
-
- My ex-husband was a farmer and he could hide income in farm records
-
- second job existed before the child was born , but not included in the computation of support
-
- When the paying party brought to Court a petition for modification (to have cs reduced), he was told it should be increased because of the amount he claimed to have been paying for income taxes. The judge told him he was in contempt for lying, but did not send him to jail or modify the original order. That was about 14 years ago.
-
- Father kept quitting job before court so they could not count that as income...so he could say he had no income because he quit his job a few days before court.
-
- Bonuses and overtime should not be considered as they are not guaranteed income.
-
- ex husband working on cash payment basis, therefore could not show proof of income, knew was working but had no proof
-
- I don't know what was considered. I just know I receive a very minimal amount for 2 children compared to what others receive.
-
- THE OTHER PARTY WORKS CASH PAYING JOBS TO KEEP THE STATE FROM FINDING HIM AND TO PURPOSELY KEEP IT AT A MINIMUM WAGE AMOUNT
-
- I know my ex-husband decreased his weekly hours worked to reduce his child support obligation. I would like to have a more precise way of obtaining true wage (or projected wage) figures. I also do not think children from his second marriage should be considered in these calculations as that reduces the child support his first (other) child recieves. I only received a small increase due to the fact that I was awarded primary residential custody of our son.
-
- My Ex works full time and recieves almost 600 dollars in school assistance. I have not recieved a dime from him since it was ordered.
-
- the courts would not make HER get a job for over 5 years
-
- my attorney was a legal aid attorney and just asked me what i thought he was making and I just guessed. but my x-husband is a car painter and makes alot of money on the side and none of that was included.
-
- My spouse no longer has to pay ANY child support because he receives Social Security Disability payments. I don't believe this is fair.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Receiving

-
- My ex-husband and his fiance have been living together for a while and she also works, so that means he pays half the bills, as where Im left with alot more bills, it is expensive to raise children on one income working 40 hrs a week, I spend more a month in bills and groceries than he will ever spend. What little child support I get barely covers the grocery bill a month. And when I wanted to get a little bit more in child support I was told by a lawyer that it would not happen because that was not the guideline of Kansas. The guidelines should be changed.
-
- I recommended the modification, for less a month, because he moved to same city. Basically, I did him a favor. He repays that favor by being late on the measly 180.00 a month he does pay.
-
- bonus income, investement & retirement
-
- My ex-husband is self-employed as a farmer and a truck driver. His present wife does the books for them. I don't feel that honest answers were given on all his income due to this fact.
-
- Ex was not working on purpose so he could claim minimum wage as income
-
- My ex quit his job to establish a low CS order. When I ask for a review they won't increase it cause he quits his job therefore he has NO income. He has a management certificate yet works min wage when the CSE does a review. My child basically receives low CS therefore I pay most of the support myself while he makes over 30k when there is no review. This behavior is wrong but the state allows it!
-
- Cash paying side jobs. This was alot of our income when married.
-
- She said she had no job so the amount was \$200 a month for four kids. It stayed that way because she never had a job.
-
- he was self employed. His whole income was not taken into account.
-
- the overtime was not considered due to the hours that the parent worked during the 'off-season'
-
- my attorney was a legal aid attorney and just asked me what i thought he was making and I just guessed. but my x-husband is a car painter and makes alot of money on the side and none of that was included.
-
- There was just one source of income, but what I feel was inadequate was the percentage of income that
-
- She was a dancer who easily lied about how much she was making. She claimed that she couldn't keep up with the child support, in fact she owes over \$18k in childsupport and medical bills. Yet, has a four bedroom house as a single person, two cars, a horse and a maid to clean her house.
-
- Health insurance cost was never considered in the divorce arrangement. I have now been paying ALL medical and dental expenses for my child since 1988.
-
- The party was putting more money into their 401K or retirement plan program than what the child support was, and then wasn't paying the child support.
-
- They shouldn't base it on gross income they should base it on monthly take home. Some people have to work overtime just to make ends meet,when they are order to pay an outrages amount of child support.
-
- bonus income only if regularly recieving, same with overtime
-
- Money sent from other countries to pay for all expenses and luxuries.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Receiving

-
- I don't think I should have child support at all since we have joint custody and our children spend just as much time at their father's house as they do at mine, but the court system wouldn't hear it, as the "female" I was ordered to receive child support, as if I can't support myself or my children. I filed for divorce, I left him and it was my choice as I did not feel I loved him anymore, he shouldn't have to pay because I fell out of love, that is ridiculous. I just end up giving the money back to him through the kids clothes, and food and sending things to his house as well. Some of it goes for gas, and some for health insurance, but the lawyer would have really done us both a disservice if I would have let him, I felt I was sticking up for my ex husband more than my ex husband's lawyer or the court system, what a waste of taxpayers time and money. The only ones who win are lawyers and court systems, and the ridiculous "mediation" consulting services that are using their govt. contacts to milk money from parents who can't afford to pay.
-
- Most of it cause they still claim that they can't find him.
-
- prior to divorce earning capacity of non-custodial parent was not considered. all parents child support obligation should be determined by common pay of persons with the same job skills if a dispute as to the non-custodial parents earning capabilities are.
-
- Exspouse is self employed as well as has a full time job. At the time of the order he was unemployed so no income was shown at that time.
-
- The ex-spouse works sporadically - she can have time off work when she feels like it even though she is capable of working 40 hours per week. The judge would not impute her income to 40 hours per week, but instead used her historical 12 month income even though she only averaged 20 hours per week. The guidelines need to be more clear about when income can be imputed when the parent is deliberately underemployed though capable of full time work. Sedgwick county judges almost never will impute income even though the guidelines allow it (my attorney says).
-
- Second job was not investigated
-
- It was not checked completely whether he has a 2nd or 3rd income.
-
- My ex husband is only ordered to pay \$157 a month because of him not having a job at the time of our divorce. I believe that he should have been ordered to pay according to the previous years income tax return, where he had made over \$25,000.
-
- PART TIME INCOME WASN'T CONSIDERED BECAUSE IT WAS UNDER A CERTAIN AMOUNT PER MONTH.
-
- retirement income was not considered
-
- I don't think all his resources came out.
-
- I feel that the Dollar amounts in the Costs to raise the child columns are WAY off. I don't disagree that all income should be counted, it is just the amounts payable to the custodial parents, based on income that is skewed. For example, My husband makes 60 thousand dollars a year, based on state guidelines he pays his ex wife \$1,200 monthly. Now, by the time he pays Social security, state and federal income taxes, he is bringing home \$3,000 a month, before child support. Subtract 1,200 from that and he is now expected to live on 1,800 monthly. We are struggling to say the least. And guess what we just learned, the mother of his children has just went out and bought a \$43,000 Brand spanking new Ford Expedition. The 1,200 hundred dollars a month he is breaking his back to pay IS Paying for ALOT more than raising his children.
-
- I would just like to have the case transfered. Missouri is no longer pursuing the deliquent monies as we live in Kansas.
-
- My former spouse comes from a very wealthy family. While he was stating he was unemployed, he was having a new home built and purchasing 2 brand new vehicles. This money had to come from his parents and should have been included.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Paying

-
- In my case, overtime was considered as part of my regular base income in an effort to collect back child support. My employer has since discontinued all overtime.
-
- I am a teacher my contract runs on school year not a physical year. So when people look at my check they think that is what I get paid on a physical year, which is incorrect. My contract starts from September to August the next year.
-
- My ex wife never worked and still does not work. She is not remarried either. She lives 100% off of the child support I pay. When brought to the judge's attention and asked for a modification, he asked me how she would pay her bills if I didn't pay the amount I did.
-
- taxes on income should be represented or explained during divorce proceedings
-
- Ex-girlfriend is on state assistance and works very few hours when she could be working more. It should be based on a full-time job at at least minimum wage for her.
-
- overtime unless proven to be constant without any break and bonuses. Retirement income should not be evaluated. Because by the time you retire your children aren't under support.
-
- ex makes as much and more because of her overtime.
-
- Recipient's income was not considered because she always quits her jobs before court. She doesn't have to show her yearly earnings in court. Nothing was done to make her prove her earnings in court, they just simply base her earnings on minimum wage, and this is wrong when she quits her job one week before court and starts another within two weeks after court. Daycare is considered when she is not working but her income is based off of minimum wage and this pisses me off to no end. I do not believe both parents are treated fairly.
-
- My former spouse's income was figured on 30 hours of work per week. No consideration of full time work was made and no consideration of imputed income was made. She is currently very underemployed and remarried and thus has use of her husband's income without it being considered in the equation.
-
- Taxes, Medicare and other withholdings have increased significantly, reducing the Net Income. The only funds really available. By always basing calculations on Gross, too little funds remain to meet basic living conditions. Dad's must provide the same fin This is not an isolated case.
-
- Tips received by wife and not reported as income. She is a hairdresser.
-
- income received serving the public as a city council member was considered (I almost resigned because of it)
-
- Child-Support Guidelines do not take into consideration the time my children spend at my household, reduced costs/expense to the other spouse, and the costs/expenses incurred when the kids are at my Household. Current Guidelines assumes Children are at only one Household 100% of the year and that only one Household incurs costs/expenses when the children are in home! If possible please make sure both Households receive compensation/credit for time the children spend in each Household.
-
- I always felt my income was overstated. Court actually disallowed routine business expenses. Court can say I think only \$2,000 of \$8,000 you spent on advertising is reasonable or dues in business organization you've belonged to for 10 plus year including time in marriage are not reasonable, whatever judge, in hindsight, personally feels is reasonable. It's bad enough they substitute their ideas on my business, but they don't do that prospectively, they look back and say this expense from last year is not reasonable. Each judge has own ideas so what one judge previously approved, another disapproved. Can't historic business expenses for self employed be disallowed prospectively when you review these matters?
-
- Because my attorney refused to consider the same because he wanted to make his own settlement irregardless of the Child Support Guidelines. He knew the numbers were wrong yet he still insisted that they not be changed.
-
- I believe child support should be considered after tax. I also believe one parent shouldn't be made to pay 80% of child support because the custodial parent stays at home with children from a new marriage.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Paying

-
- job BEFORE divorce paid \$ 65k/year WITH overtime, lost that job due to medical condition, could only find job that fit medical condition limitation & lost \$ 40k/year @ new job, could not pay original ordered amount, took second job, still couldn't pay, went into contempt of court, appeared in court, stated reason for contempt (job switch with doctors orders) was in \$10k arrears at that time, didn't file motion to modify at time of new job, (didn't know i had to), judge granted modification but ordered me to pay arrearages and / or 20 days in county jail.
-
- On my prior adjustment, the trustee added in an estimated contracting income even though I showed documentation that I was no longer contracting. My ex-wife said that she was no longer receiving compensation outside of her regular job and she was believed with no documentation. She has continued to work and receive income outside of her regular employment.
-
- Non-working custodial parent's attributed income was too low.
-
- Tips received by wife and not reported as income. She is a hairdresser.
-
- I was told by one hearing officer that only a 40 hour week could be considered because none of the rest was guaranteed. But the next one said that because I worked overtime and a second job while I was married if I am doing so now it had to be considered. I think they should get it straight and not leave it up to one person to decide what is and isn't considered. If they are in a bad mood or just don't like the way a person looks or listens to lies from one of the parties then the party who is to pay the support is in trouble.
-
- Overtime income was not "adequately" considered because I was working overtime to pay an attorney to litigate the divorce, resulting in my being court ordered to work overtime (serve time in federal prison) to pay support.
-
- One of the parties is self-employed and did not fairly report their income
-
- The child support has not been readjusted since my husband's retirement (at which time his income went down).
-
- Mother's underemployment not considered. Overtime imputed to father although not being received any longer.
-
- Nothing really just a big game. Whoever has more money from the start gets ahead. I feel this way because I have a four year old son who I've rarely got to see until recently because of misunderstandings between me and his mother which don't make it any
-
- Available income from gains on sale of assets or the restructuring of investment portfolio to generate income vs. passive investment.
-
- when i had custody he paid 125.00 he makes a hell of lot more than i do
-
- I don't believe that income should come into play for child support. I believe a child's direct needs should be considered when child support is calculated. The income may be taken into consideration when deciding the percentage amount, however the paying parent should not have to pay more than 60-70% of the child's support. If income is the main consideration, it should be calculated after taxes.
-
- My past overtime was included in the calculations. Hers were not.
-
- at the time my ex-wife was capable of finding a better paying job.
-
- MY INCOME WAS AN INITIAL START UP AMOUNT UNTIL MY COMMISSION SALES GREW TO THE POINT I COULD MAKE A LIVING FROM MY COMMISSIONS. YET THE COURT USED THE TEMPORARY BASE INCOME AS MY SALARY. THE TEMPORARY INCOME LASTED ONLY 6 MONTHS AND THEN WENT TO A MINIMAL AMOUNT. I GOT BEHIND ON MY BILLS ALMOST IMMEDIATELY. AND THERE WAS NO REPRIEVE.
-
- I feel that my income was the only one considered. The income of the custodial parent should be considered.
-
- the attorney estimated that i made more then i did
-
- Extra jobs were not considered and I don't know why.
-
- the custodial parent income and husband

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Paying

-
- due to always living on a poverty level even with the children in my home their father has taken me for a ride espiecially over this the state backs him up
-
- Strictly speaking, income alone is a poor variable to define child support. A large percentage of divided families have conscientious paying parents who devote a great deal of time and extra money toward the raising of their children which is , of course, unrecognized in an income-driven, joint-custody defined system. It is unfortunate that Kansas does not have a more flexible or more realistically defined system of shared-custody than what presently exists. In short, an income focused model of child support does little to reflect true expenditures(or support utilization)in situations of regularly invovled, paying parents.
-
- Because there was no proof as to my ex-husbands income. The only figure was taken from my husband stating his income to the person who did our home study.
-
- My son recieves about \$575.00 in public assistance, (SRS Daycare help, Grants, and SSI) I dont see this being spent on my son is it were, I would be happy about it, but if not, it should count as income for residential parent.
-
- time spent with children inadequate legal representation being the male I have never been a weekend or part-time parent
-
- Ex's Bus. income
-
- my overtime should no have been considered
-
- Base Income I was not only notified of the hearing that determined the amount of support that i was ordered to pay (thus denying me legal representation) the income that was used to determine the amount that I was to pay was based on an income statement provided by the other party, which stated my income was much higher then it was. This was despite the fact that I had provided the court with an income report form that stated my true income.
-
- the custodial parent income and husband
-
- If parties do not originally have overtime or a second/third job income, many noncustodial's need these jobs to support both households, including subsequent families. To be honest, we have found that it is easier for me to work the extra job in order to avoid the battles. But, my husband could earn more in overtime hours, than I could, and then we all could have more time as a family.Including 401k contributions, etc. defeats the purpose of even doing a retirement plan. People adjust their lifestyles in order to contribute to these to ensure a retirement. If a noncustodial has to include the part from the employer, and he has to put the money in the account to get the match, then he is taking a double hit if he has to pay support from both as he has none of the cash available. I am a full advocate for equitable support. But, I also know that the guidelines are predicated upon the national economic data, which utilizes averages as opposed to marginal costs for many of its inclusions of costs to raise children. Thus, the noncustodial ends up subsidizing the cost of the custodial parent for many costs which are not increased by the addition of a child (e.g. - rent for a custodial and a child really does not increase proportionately to the addition of the child. In addition, the court does not really permit a noncustodial to have overnight visitation unless he/she has a place for the child to stay. Reality is the noncustodial is often paying for both homes. I realize that the custodial is always short as well as the noncustodial. But I also realize that 1/2 of all marriages fail, and thus many children's lifestyles should be expected to change because of parental divorces. There has to be some equity though -My preference is the model from the states who have attempted to break the costs of raising children between fixed, variable, and semi-variable and work from there. -
-
- Parent a only works part time and by the worksheet, she is responsible for 20% of her daughter's care, but her spouse makes very good money and this is not included, so parent b is responsible for 80% of child's responsibility because they work hard. This does not seem fair to parent b. Parent A has not reason to work part time and should not be rewarded for her laziness.
-
- Because my ex-wife has a bachelors degree however her income is only \$6.50 an hour. I do not have a college degree, but I am 70% percent responsible.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Paying

-
- The order was based upon what I was making at the time of divorce. After that there was major drop in income and I was still stuck with same amount. And couldn't afford an attorney to do anything about it.
-
- overtime, Bonus, and investment income are not guaranteed income. Your base income is. If all of this is figured in your child support and the next year or so it goes down (stock market crashes, your company isn't doing so well and your bonus and OT are cut down, but you are still obligated to pay based on those values. Sometimes people have to get a second and third job just to make ends meet.
-
- All sources of income were considered, but business related costs were not considered
-
- Exwife is a hairdresser and most of her income is tips and is non-reported. No allowance was made for that.
-
- Custodial parent was involved with business of partnerships, and boss paid for many benefits that she did not acknowledge.
-
- custodial parents commission bonus' not figured in, but non custodial parents overtime was. In both cases the extra income is consistent each month.
-
- she was on state support and had state insurance (Washington) and her income was set at minimum wages.
-
- she was on state support and had state insurance (Washington) and her income was set at minimum wages.
-
- The impact on the ability to provide for my children while with me was enormous. I paid child support twice, with no relief as I didn't reach the magical 50%. The fact that I had the children 6 days out of every 14 was ignored, although argued. Household income of the obligee should be considered to include another adult living there. The economics used in Kansas assume that only one adult is providing for the CP household. If the facts are otherwise, it is ridiculous to ignore that reality.
-
- The obligee chose to work less to attend school, thereby increasing my percent of obligation. I tried to do the same thing, but CS was not modified in my case. Very unfair. Also the obligee is not paying rent while living with her boyfriend, therefore she is getting excess child support. The domestic affidavit relations worksheets should be used instead of just filled out and forgotten.
-
- My ex has a second income with homebased businesses that she has had since 1995. This was not considered in the child support order
-
- In my case I had to work some overtime to survive. Then I was asked to work additional overtime. Overtime is not a guaranteed income and when child support includes overtime it puts a person in a tight spot when overtime is not available.

Income Source Comments

Client Child Support Survey Results - December 2001

Question 4: Identify source of income you feel was not considered in the determination of your child support amount.

Respondent Type: Other

-
- There's often a problem with consideration of bonuses, commission, etc.

 - since I was on assistance my child support was kept low due to the state getting the money is what the judge said

 - Military benefits due the child as a dependent

 - he had what he called an 'independent business' but no income was considered from that because the profit was too easily hidden.

 - Ex-sister-inlaw was making money with a side business that was not considered in her income amount.

 - The fact the father was not working was not even mentioned. The father had just found out the child was his and was very vulnerable. He agreed to \$300 a month, even though he was not working. He had planned to be earning enough in the months ahead, which didn't happen. The court should have been aware of the fathers' circumstances and the situation involved. My son did not have an attorney. He just agreed with Ann Smith, the attorney for Child Support Enforcement. I, as his mother, should have said something, but I was vulnerable, also, finding out I had a grandson and I missed out on almost two years of his life.

 - the income of the parent that has child

 - Paying parents second job (unfairly) considered. Receiving parent wasn't even required to work 40 hrs per week (children 11 and 14)